# Risk, Insurance and dealing with a major incident – a port needs to be ready

Julien Horn - Director, Thomas Miller

Senior Underwriter @ TT Club

IS MANAGEL BY THOMAS MILLER It's not the usual relationship between an insurer and the assured. Ours is a longterm partnership where TT Club has supported us as our business has grown and our needs have changed.

1968

The year TT Club was established and containers revolutionised freight transport.



Percentage of the world's maritime containers insured by TT Club.

**46**%

Percentage of the top 100 ports in which TT Club provides insurance.



The number of dedicated countries in which TT Club has dedicated offices.



Governed by the industry for the industry.

TT Club Board Members in the port and logistics sectors





#### Creating added value

## **Loss Prevention team**

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## Your dedicated Underwriting team



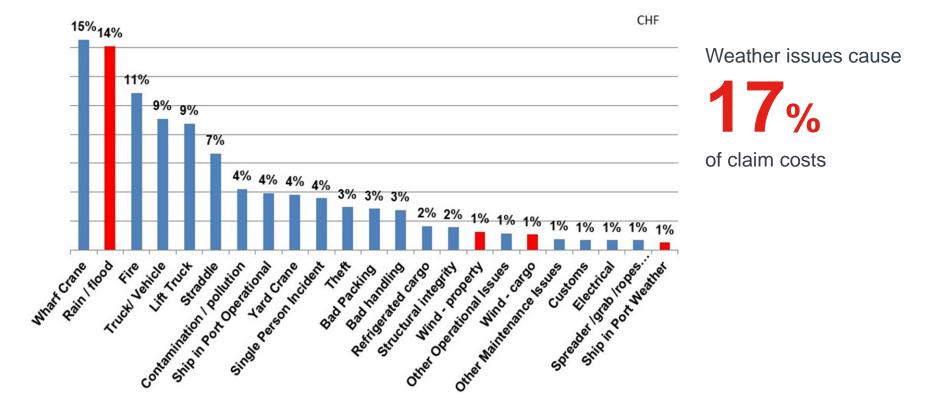
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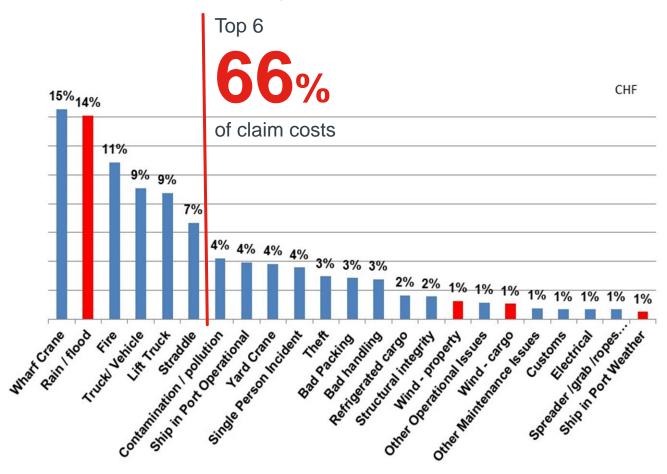


#### Port & Terminal Members – Climate Change Slide – Ian Rose Luka Kopa 2022





#### Port & Terminal Members – Top Insurance Claim Costs



Using Equipment



of claim costs



Туре	Liability Insurance	1 <sup>st</sup> Party Asset Insurance	Business Interruption	Additional Covers
Risk covered	Customer Liability Errors & Omissions Third Party Liability Fines & Duty Costs	Owned & Leased property or equipment Infrastructure, fences & pipes to warehouse & breakwaters Containers / Reefers, ISOtanks	Loss of revenue Increase cost of working (ICOW) following physical loss or damage to your insured assets	War Risks <b>Port Blockage</b> Terrorism & Nuclear Event Cancellation Cyber
Trigger for a claim	Error, Accident or a legal responsibility	Accident causing damage to insured assets	Accident causing damage to insured assets	As agreed

## What were the three key port risk hot topics in 2016?

Safety of port cranes & port equipment 1.

2016

- Unsafe Cargo leading to, leaks, explosions & Ship Fires 2.
- 3. Landlords, Operators and their different responsibilities



Said by me on 16th November 2016 at Intermodal Africa in Mombasa



# Have ships stopped hitting cranes?

## Remember 44% of claims involve equipment



## 12 Steps to Berth and Terminal Equipment Damage Recovery

Follow these 12 steps to minimise the impact of ship damage to your property

Step	Timeframe	Action		Explanation		
	Before the ship leaves port	aves port				
1	Whilst the ship is still at the port/terminal	Notify broker and insurer		Provide the following information: date of incident, name of ship, location of incident, description of incident.		
2		Send letter of demand to owners holding them liable for damage	Send letter of demand to owners holding them liable for damage	TT Club has a suggested wording available.		
3		Compile estimate of quantum of physical damage and business interruption losses.		For the purposes of insurance notification and estimating and obtaining security. This will involve both port engineers to advise on property damage and finance staff to advise on potential business interruption losses.		
4		Investigate ownership and value of ship and any possible implications of Statutory Limitation.		Relevant to obtaining security.		
5		Negotiate and obtain security		If security is not forthcoming, the port or terminal may arrest the ship if necessary.		
	After the incident					
6	On receipt of estimate of damage promptly after incident	Appoint Surveyor/Assessor		Generally, the insurer will appoint a surveyor if the damage is more than minor.		
7	Promptly after incident	Call for tenders for berth/equipment repairs		The port or terminal, in conjunction with assessor and if applicable, will call for tenders as they will be the contracting party.		
8	During period of tender validity	Review, consider and accept tender		Once at least two (ideally more) tenders are received, the port or terminal will review in conjunction with their insurer and assessors and accept the most appropriate tender. The port or terminal must ensure the P&I Club, or their assessor, is involved in the tender review and ideally is in agreement with the repair method and cost.		
9	Will vary depending on contractor's availability and urgency of repairs however ideally as soon as possible after incident	Arrange and/or undertake repairs		The port or terminal will be the contracting party and will settle the contractor's invoices directly. Once these invoices are approved by the insurer's appointed assessor, the port or terminal will be reimbursed for any amounts exceeding the deductible. Note that the insurer will not reimburse the port or terminal for any improvements made during the repair process. They will continue to maintain transparency with the shipowner / P&I club in order to maximise recovery prospects.		
10	Once repairs have been completed	Negotiate recovery		Bear in mind the potential availability of strict liability for berth damage. Direct claim on P&I Club if Letter of Undertaking is issued.		
11	Promptly after settlement	Obtain payment of agreed settlement		The port or terminal will normally be required to sign a release in favour of the liable party, confirming that they have no further claims against that party.		
12	Once settlement funds have been received	Return of security to ship's insurer		Once the claim has been paid, the original Letter of Undertaking should be returned to the P&I Club.		

# Safe Cargo / Cargo Integrity

Tianjin – Explosion at logistics facility Beirut – Explosion abandoned / unsafe cargo X-press Pearl - Ships fire caused by cargo Ocean Trader – explosion at the berth unsafe cargo





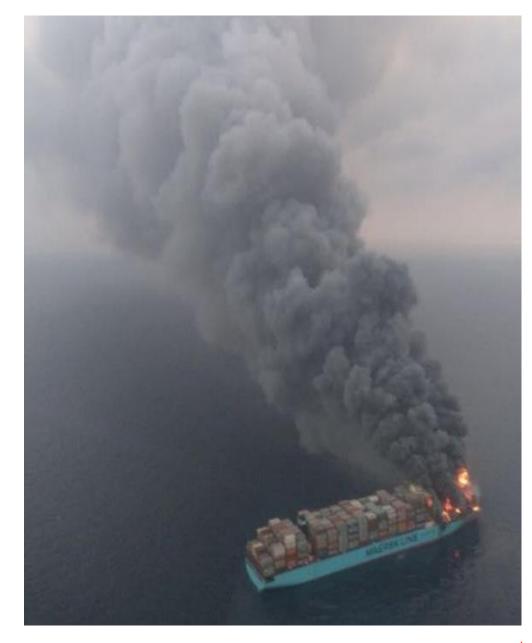
# Dealing with a major incident

# or acting as a port of refuge

# are you ready?

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# Acting as a Port of Refuge







# Port of refuge

A port of refuge is a port where a ship in need of assistance can take shelter to enable it to stabilize its condition and reduce the hazards to navigation, protect human life and the environment.

- Economics losses can be incurred as a result of the decision to accept the ship in distress
- Pollution
- Blockage to channel or ports
- IMO Guidelines states that "when a request for an access to a place of refuge is made, there is no obligation for the coastal State to grant it, but the coastal State should weight all the factors and risks in a balanced manner and give shelter whenever reasonably possible"



# Maersk Honam

Sulf of Oman

lia

CHHATTISC

MAHARASHTRA

TELANGANA

## weeks elapsed before she was granted refuge at Jebel Ali, UAE.

06.03.18

GOA KARNATAKA ANDHRA

**30** weeks elapsed before she was emptied of her cargo & water at Jebel Ali, UAE.



KERALA



28.05.18

United Arab

Oman



# Dealing with an explosion at the Berth



Are you ready, what is your job title & who is in charge of coordination?

### **Emergency Response;**

Police & Fire Brigade Army / Navy? Medical Emergency Response Local Surveyors Salvors / Wreck Removal Experts Public Relations Lawyers Fire & Explosion Experts



### **Communication;**

Government & Authorities International Authorities – IMO & others Daily Update Reports and potentially press briefings Customers *the shipowner, charterer, type A or type B* 

## Clean Up & Recover;

Costs on Port Authority & Operators Business Interruption Damage to Property & Equipment Potential Pollution & Wreck removal It is 11:55pm



# Is your insurance and insurance provider fit for purpose?

## Complete cover & Underwriting Expertise

- Container risks for ship operators and others
- Transport and logistic operator liabilities
- Cargo handling facility liabilities and assets
- Port authority liabilities and assets
- Forwarders' cargo all risks

## Claims & Incident handling

- Our claims experts share the Club's culture of being on your side
- You can opt to deal with local offices across the globe or through a central contact
- With over 50 years of experience, we've seen almost every type of claim you can imagine



# Risk Management & Loss Prevention Guides try out google...

X

Tools

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#### TT Club claims handling in Tianjin Port Explosion

The **Club's** claims handlers, including those in Network Partner offices are now fully engaged in providing the Membership affected by the tragic events in ...

https://www.ttclub.com > ... > Publications

#### UN/OECD seminar in follow-up to the 2020 Beirut port explosion

17 Mar 2022 — UN/OECD seminar in follow-up to the 2020 Beirut **port explosion**. Lessons learned, experiences and good practices in managing risks of ...

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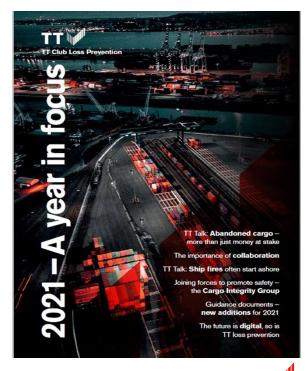
#### TT Talk - Fire and explosions in containers - TT Club

There have been several well publicised ship-board **explosion** and **fire** ... The crew will do all that they can to control a container **fire** incident at sea, ...

https://www.ttclub.com > Loss prevention

#### Ports & terminals risk management guidance - TT Club

Stay on top of all the risks involved with managing a storage warehouse, from flooding to **fire**, to theft and abandonment of cargo. ... Browse **TT Club** publications ...



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Four points to take away

- 1. Adequate Insurance that fits your operations and risk
- 2. Supported by Incident and Claims Handling Expertise
- 3. Whether it is staff, equipment, expertise or training cheapest is often not the best.
- 4. Contingency Planning and Disaster Recovery



## What risk are you worried about ?





# Thank you – Julien horn

ttclub.com

Always happy to chat about insurance and how to make your port safer



