

# Advancing Port Community Systems

The Role of the Ministry of Transportation &  
Telecommunications (MTT)

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2030  
البحرين  
BAHRAIN



حكومة البحرين  
Government of Bahrain

بن تميم عبيد الحكومت

٢٠٢٢ - ٢٠١٩



وزارة المواصلات والاتصالات  
Ministry of Transportation  
and Telecommunications

# Multiple advanced e-services introduced to the operators and clients of ports & maritime services in Bahrain

## ✓ Marasi

Allows online issuance and renewal of commercial activity licenses, private and sea passenger licenses, managing ship movement and completing online payments

## ✓ Small vessel registry portal

Online registration & renewal of small vessel related licenses and certificates via Bahrain.bh digital portal

## ✓ Ship registry Portal

Allows ship owners and operators to submit applications online & offers a payment gateway for license renewals & other fees



## Vessel Traffic Management System ✓

A state-of-art system that enables control tower operators to monitor and secure Bahrain's territorial water

## LIFT Portal ✓

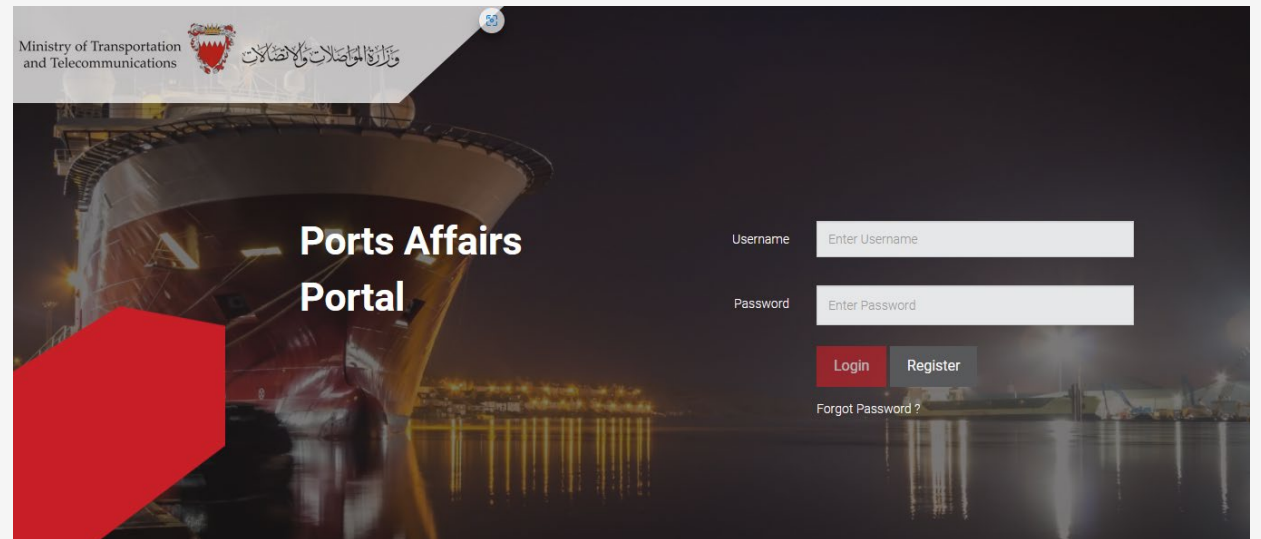
An online portal that allows the users of Khalifa bin Salman Port complete day-to-day port transactions online

## Online CRM

Allows potential and operational tenants at the Bahrain Logistics Zone to apply and submit requests and complaints online (*In process*)

# Marasi

- ✓ Renewal of port-related commercial licenses and marine services
- ✓ Management of daily ship movements
- ✓ Departure certificate issuance
- ✓ Settlement of private jetty handling charges
- ✓ Automated periodic port inspection services
- ✓ 24/7 worldwide online accessibility for all port users



# Small Vessel Registry and Ship Registry Portal (SRP)

إذهب | ابحت | معلومات الخدمة | خدمات تراخيص إبحار السفن الصغيرة

تتيح هذه الخدمات المقدمة من وزارة المواصلات والاتصالات لملكي السفن الصغيرة إمكانية تجديد شهادات تسجيل السفن بالإضافة إلى تجديد التراخيص الملاحية المسجلة لمستخدمي السفن.

**تجديد ترخيص الملاحة لسفن النزهة** | طلب تجديد تراخيص الملاحة لسفن النزهة بوزن أقل من 150 طنًا، المستحقة للتجديد قبل 30 يومًا من تاريخ انتهاء الصلاحية.

**تجديد تسجيل سفن النزهة** | طلب تجديد تسجيل سفن النزهة المستحقة للتجديد قبل 30 يومًا من تاريخ انتهاء الصلاحية.

**الاستعلام عن حالة الطلب** | عرض حالة طلبات تجديد شهادات تسجيل السفن والتراخيص الملاحية ودفع رسوم التجديد.

- ✓ Registration and renewal of small boats and water crafts

[www.services.bahrain.bh/wps/portal](http://www.services.bahrain.bh/wps/portal)



Ministry of Transportation and Telecommunications | وزارة المواصلات والاتصالات

## Ship Registry Portal

User Name

Password

Forgot Password? Request for New User Registration I'm a Bank User

Activate Windows

- ✓ Registration of vessels under the Bahraini flag
- ✓ The issuance of related ship certificates, endorsements, navigation licenses and other certificates

[www.srp.marasi.gov.bh](http://www.srp.marasi.gov.bh)

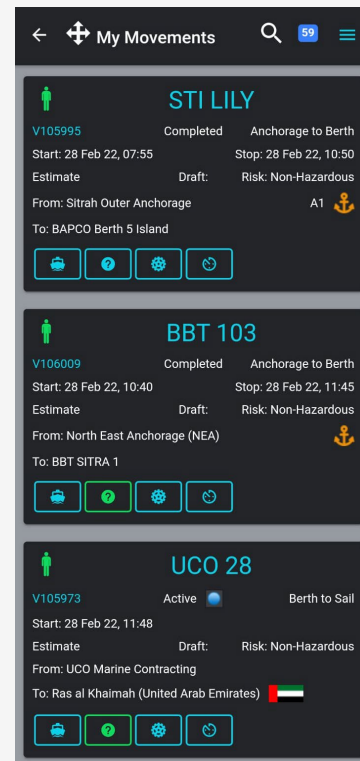


# Vessel Traffic Management System (VTMS)

Developed and designed by Kongsberg

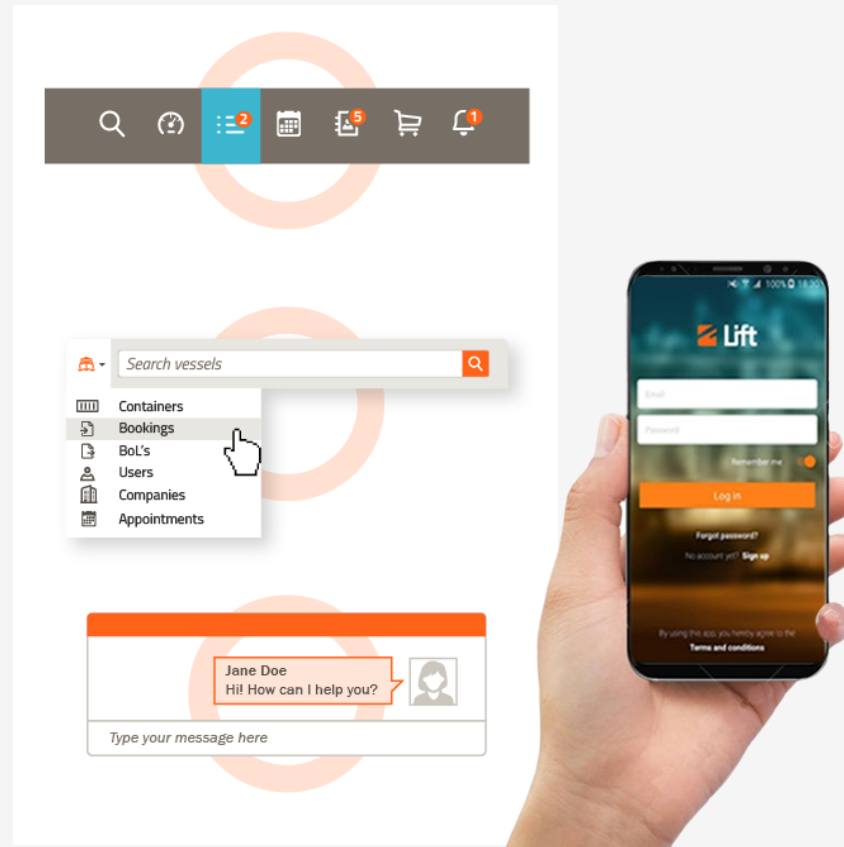
## C-Scope Management Information System:

- ✓ Manage vessel operations in territorial waters
- ✓ Allocate and schedule services for vessels e.g. tugs and pilots
- ✓ Manage all the documents associated with vessel visits






# LIFT Portal

- ✓ Real-time tracking and tracing of containers
- ✓ Check shipment and vessel status
- ✓ Appointment scheduling e.g. deliveries and de-stuffing of containers
- ✓ Online payment and issuance of e-invoices
- ✓ 24/7 support availability



# Complementary services to the ports and maritime sector in Bahrain



- .....● **Tawasul**     
Handling of complaints and suggestions by the ports and maritime sector clients online
- .....● **Sijilat**    
Online system for the registration and licensing of commercial establishments in Bahrain
- .....● **Ofoq**    
Customs single window for trade covering all customs border points in Bahrain and all import and export processes

# Tawasul

**Tawasul**  
Providing you a better service



**تواصل**  
"تواصل" من أجل خدمة أفضل

النظام الوطني للمقترحات والشكاوى The National Suggestions & Complaints System



[www.services.bahrain.bh/wps/portal/tawasul](http://www.services.bahrain.bh/wps/portal/tawasul)





# Sijilat

Interested in  
opening a business in  
the Kingdom of Bahrain?

Profiler >

Apply for **Commercial  
Registration**.

Click to Start! >



Need to make **changes**  
to your CR?

Click to Start! >



Time to **renew**  
your CR?

Click to Start! >



CR E. Publication

More >

21/01/2019	CR2019-9200	76965-1
21/01/2019	CR2019-6880	109632-1
21/01/2019	CR2019-9326	88243-2

FAQ

More >

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OFOQ

# OFOQ Bahrain

BAHRAIN HORIZON - CUSTOMS SINGLE WINDOW FOR TRADE

افق البحرين  
نافذة الجمارك الموحدة للتجارة



OPEN WINDOW افتح النافذة

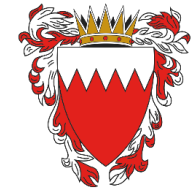
Alternate access for performant desktops

WEBB  
FONTAINE 

Powered by  TRADEWORLD  
MANAGER

<http://www.ofoq.gov.bh/> 

# Thank you



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