

#### The Year Was 1995



# Theory of Disruption

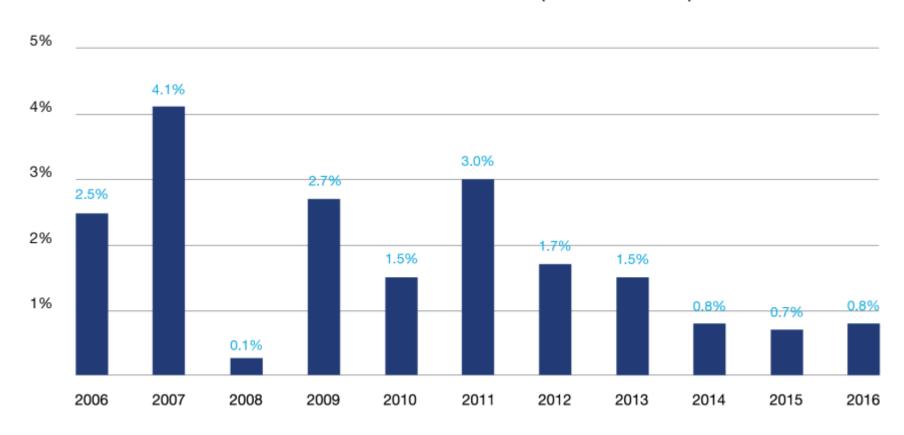
- Clayton M. Christensen



# So, is the logistics industry ripe for disruption?

### What Leads to Disruption?

#### INFLATION RATES GRAPH (2006 - 2016)

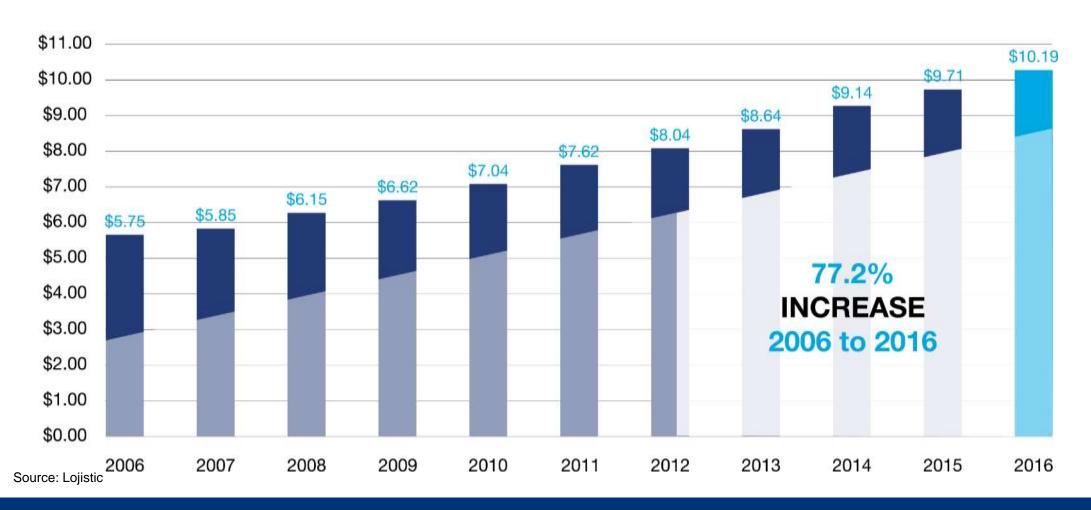


19.4%
Cumulative increase

Source: www.usinflationcalculator.com

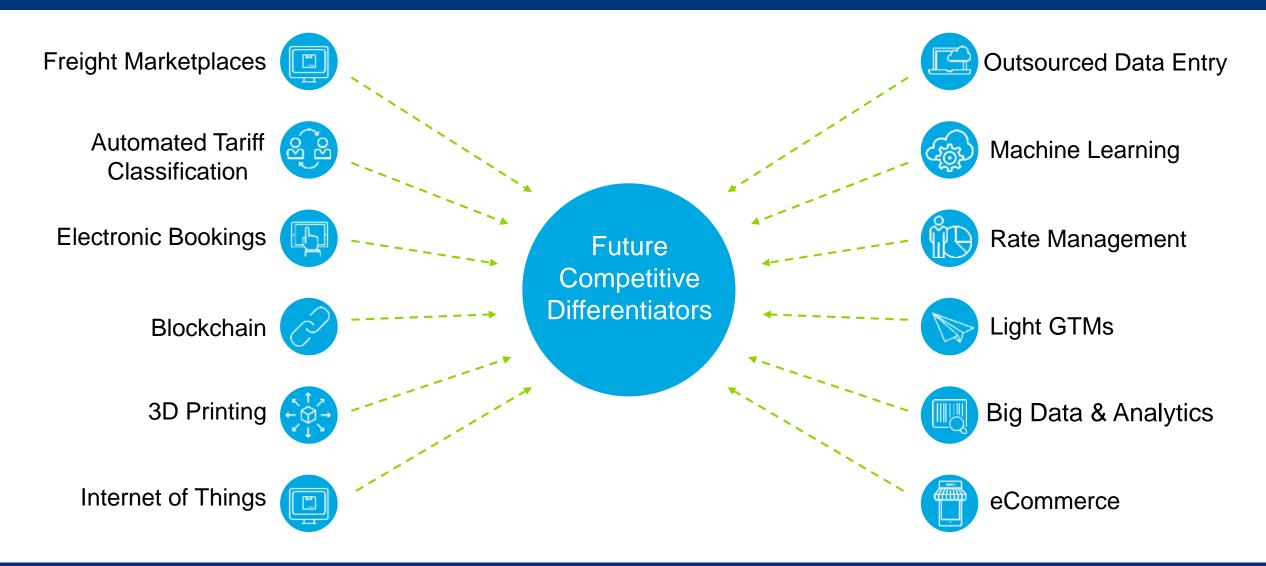
#### Potential Precursors to Disruption

#### Ground Residential Minimum Charge



with no underlying product innovation

#### New Frontiers in Logistics



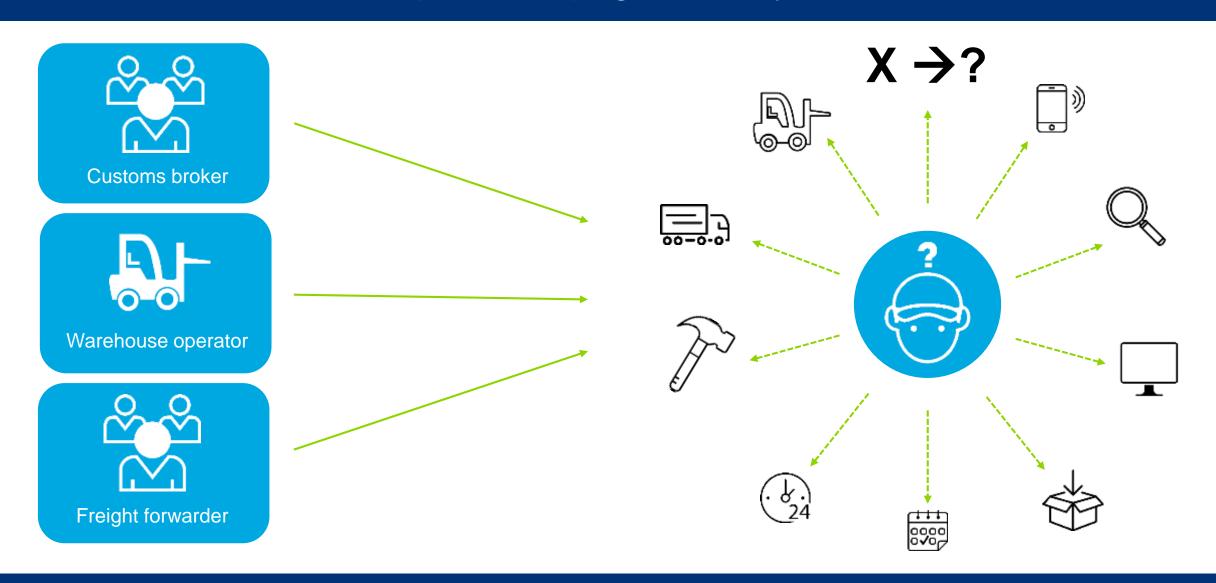
#### What is Digitization Exactly?

## **Digitization**

{noun}

The process of converting physical information (text, pictures, sounds etc.) into a digital format.

### Effects On Warehouse Operators (High Velocity)



# So, what can we do about it?

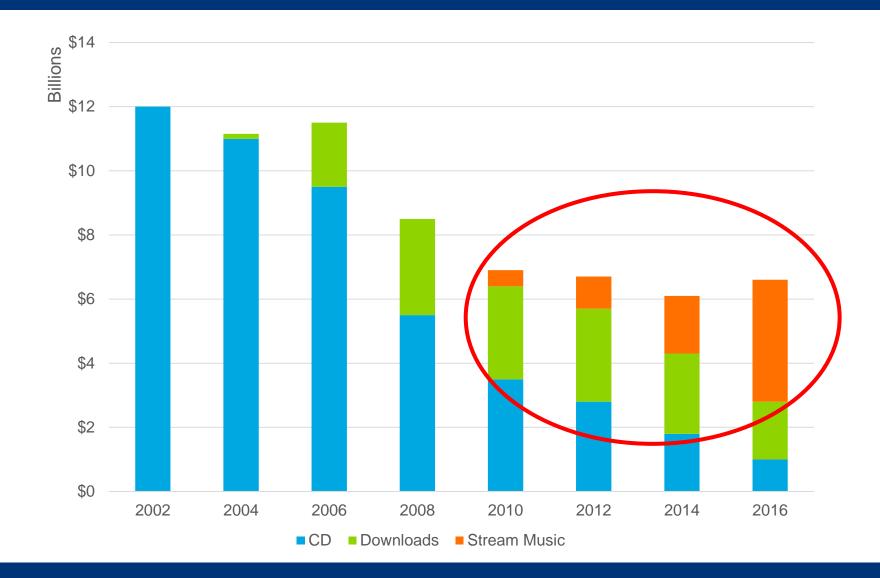
#### Digitization v Digital Transformation

## **Digital Transformation**

{noun}

Leveraging digital technologies, processes, and data to improve business operations and create additional revenue.

## Music Industry Disruption



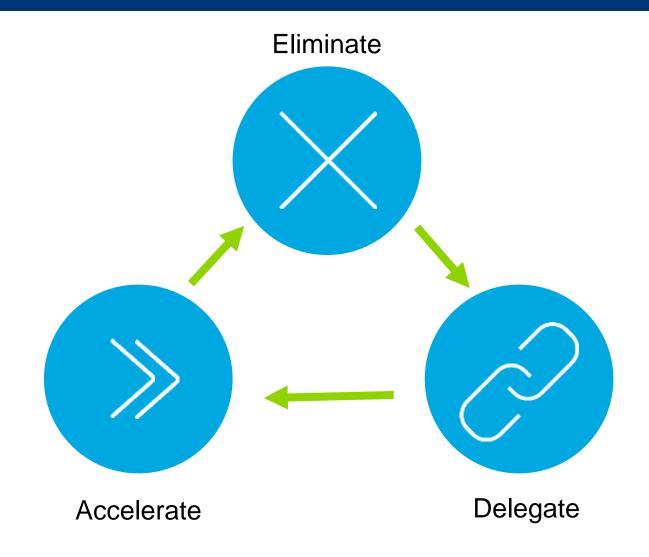
Source: RIAA

### Disruption via Digital Transformation

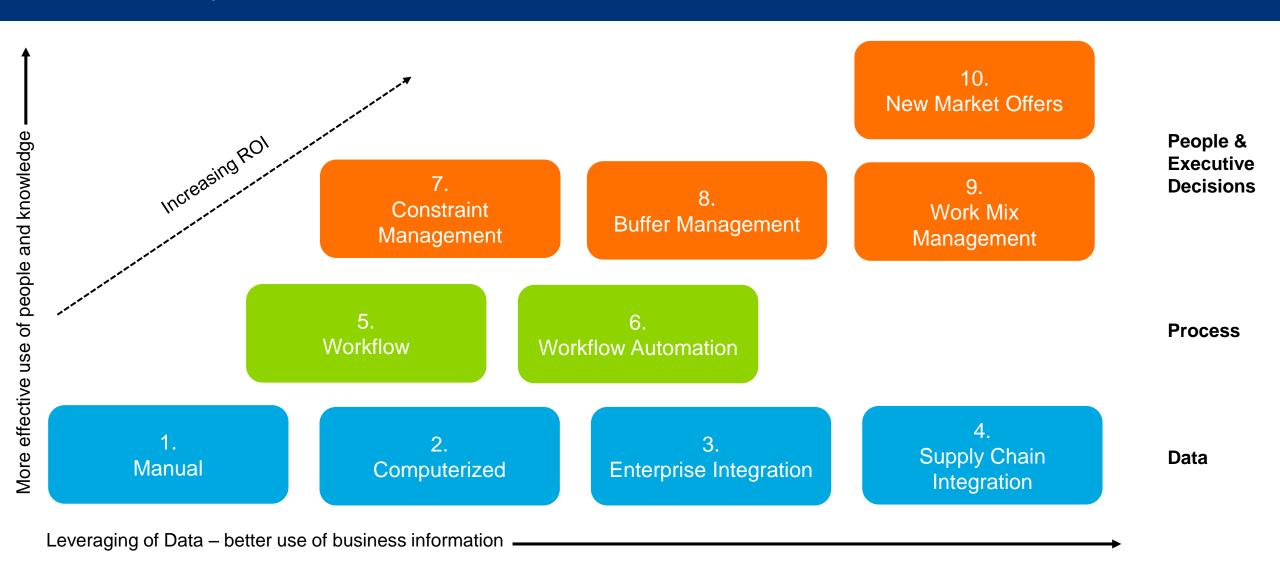
Early digitization typically just does the old bad model faster.

Digital transformation creates a new user experience and business model.

## Digital Transformation in Action



#### **Productivity Framework**



## What stage are you at?

Digitization?

Digital Transformation?

Disruption?

#### Our Global Reach

**125+** countries (1)

**7,000+** customers (2)

#### 3+ million

development hours over 15 years

#### 44+ billion

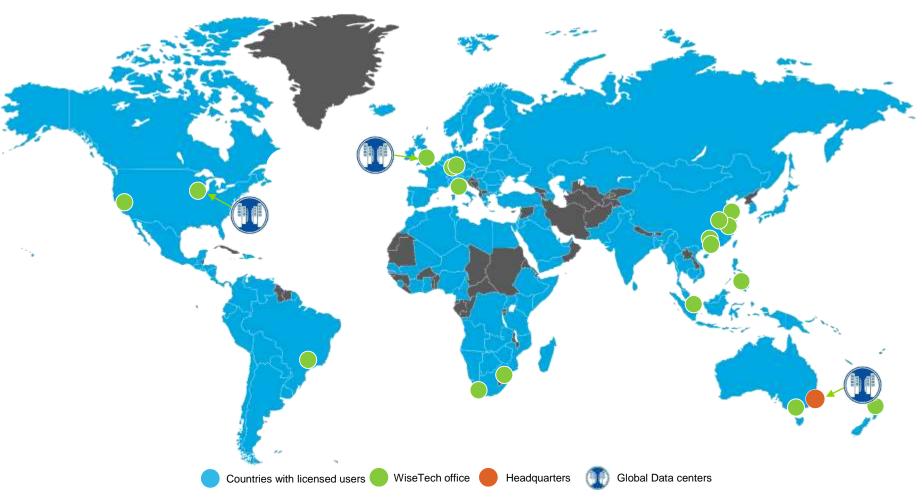
data transactions annually

>730

employees

1

integrated CargoWise One global system



- (1) Countries in which WiseTech Global software is licensed for use
- (2) Customers refer to purchasers of our software. Includes customers on the CargoWise One application suite and legacy platforms of acquired businesses; legacy customers may be counted with reference to installed sites

## Thank you

