### PORT OF 🚯 TALLINN

The Port of Good News

Digital port investments and applications to improve port service delivery

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Chief Commercial Officer / Member of the Management Board



### Maritime Industry Dynamics



Larger Vessels



Cost Pressure



Digitalization and atomation



Environmental Regulation





Security of borders and assets



Safety of personnel



Productivity and throughput



Automation and process efficiency



Collaboration with stakeholders



**Real Time Data Connectivity** 



**Environment monitoring & Reporting** 



**Customer Experience** 



### Port 4.0 is a Smart Port

## DIGITAL & AUTOMATED

Fully automated operation from STS Cranes to AGV, using big data

#### **LEARNING**

Capture of data for analytics and predictive modelling

#### **EFFICIENT**

Optimised Port Of Call process coordinated with inland transport



#### **SUSTAINABLE**

Use of renewable energy Network of sensors to monitor environmental health.

#### **INTEGRATED**

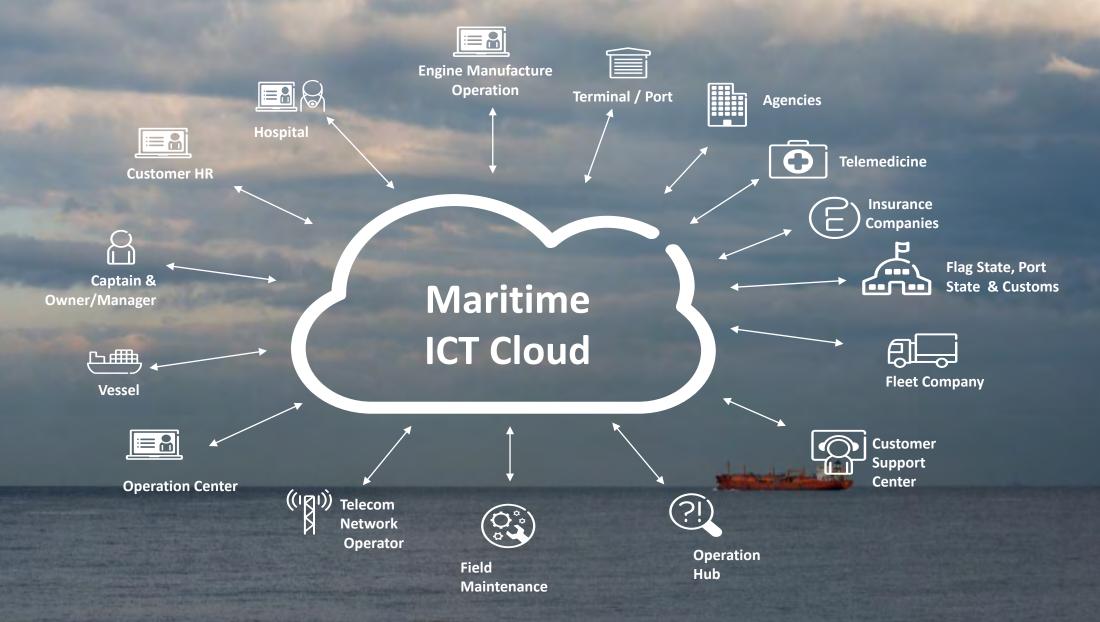
Collaborative Decision
Making based on single
source of information

#### **SECURE**

Coastal/border security
Cyber security



### Maritime ICT cloud









## Our VISION:

To become the most innovative port on the shores of the Baltic Sea by offering its customers the best environment and development opportunities.

### PORT OF 🚳 TALLINN

**Business Fields** 



**Passengers** 

10.6 mil passengers a year



Cargo

19.2 mil tons a year



**Real Estate** 

Industrial parks 110 ha Old City Harbour 16 ha



Ferry shipping -5 ferries, 2 mil passengers and 1 mil Vehicles a year; Ice-breaker Botnica

### Organization

#### The company in a nutshell

- Listed on Nasdaq Tallinn SE since 13.06.2018
- Port of Tallinn is a landlord port
- We provide infrastructure land, quays and sea approaches
- Private operators provide superstructure: handling equipment and warehousing











#### **MUUGA** HARBOUR

**Estonia's Biggest Cargo Harbour** 

TERRITORY 567 ha

AQUATORY 682 ha

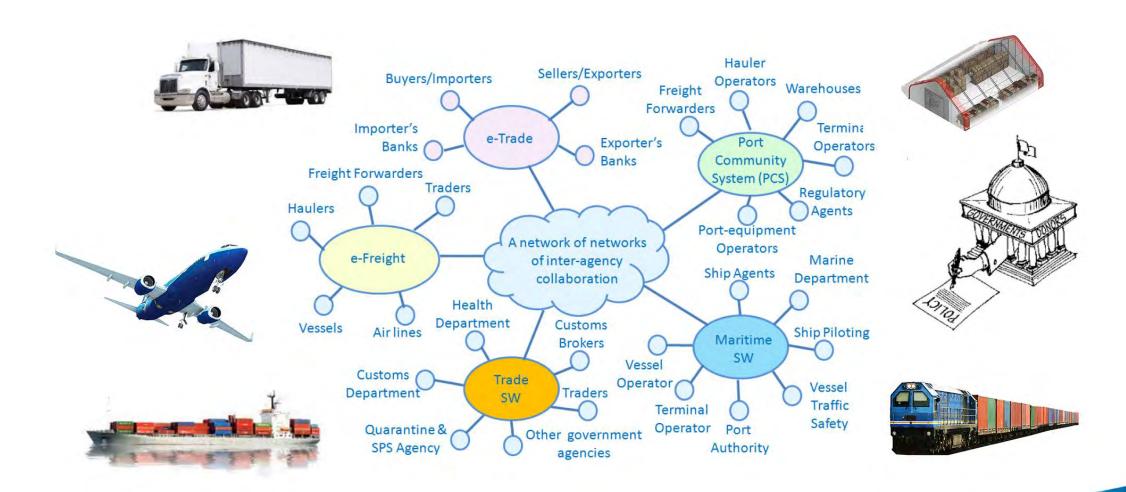
TOTAL LENGTH OF BERTHS 6,4 km

NUMBER OF BERTHS 29

MAX. DEPTH 18 m



### Logistics and transport X-Road: Single Window



### The Single Window Initiative Estonia

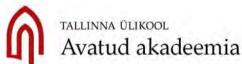
**Digital Transport & Logistics Cluster** 























Logistika Pluss















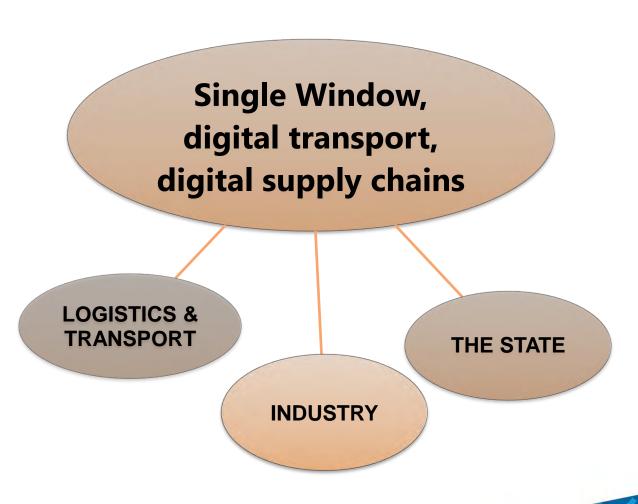






#### **Initiative:** Aims & Actions

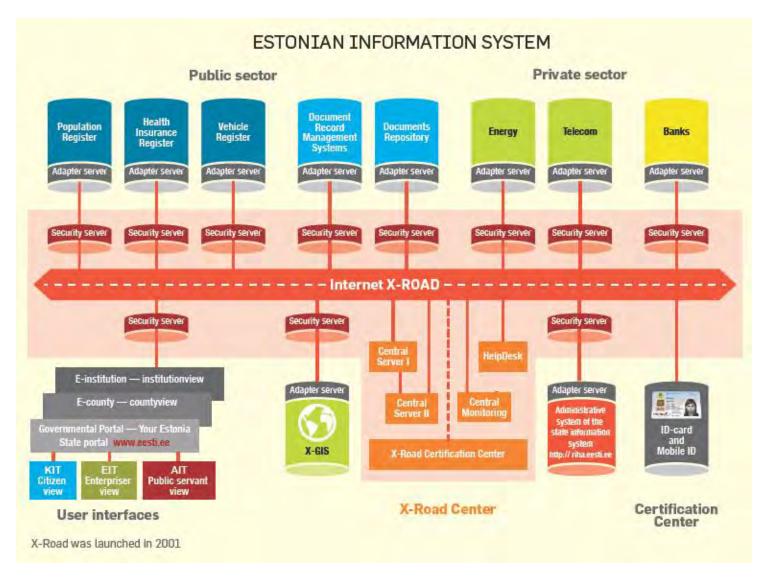
- Cross-sectoral networking
- Sectoral networking
- Concept Governance
- Work on upcoming EU legislation (DG MOVE)
- Exchange of best practices
- Coordinated projects
- Prototype solutions
- Common Digital Market
- Rules and standards
- Marketing & promotion





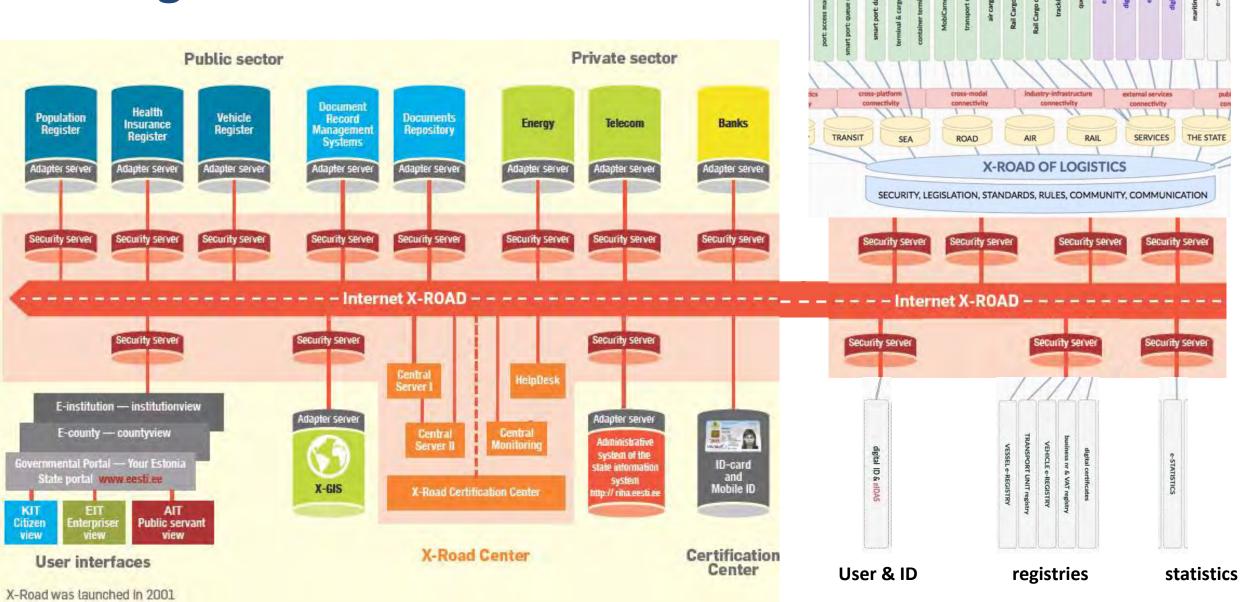
### The Estonian E-government Model

- Distributed network
- Common rules of membership
- Flexibility/multiple options for information sent
- Variety of platforms, database structures
- One governance body (RIA)
- One registry (RIHA)
- E-authentication



### Integration

### Logistics e-services & logistics X-road



### **Port of Tallinn Pilot-projects**

#### **Cooperation In Single Window**

1) Digitalization of the logistic chain:
a joint information platform for cargo handling procedures and data processing by using the blockchain technology

#### 2) Smart Port application for trucks:

Queue Management Service for trucks to manage the arrival of trucks entering the port through a *Just-In-Time* process based on a virtual queue concept











### **Blockchain Pilot** *Project*

- A trial paperless logistical platform
- Enables monitoring of loading, customs processing and pre-shipment of export containers in real time
- Substantially reduces paper consumption and bureaucracy
- Pilot project in 2017 autumn in Muuga harbour with 10 containers











### Maritime Single Window

EMDE (Estonian Maritime Documents Exchange) synchronization of data on ship visits and automatic transfer of uploaded documents to the port and relevant authorities

> <u>⊶</u> Laevad Laeva nimi

> > **♦ Laeva nim**

BF VICTORIA

ANNA SIRKKA

STENA FORERUNNER

HENNEKE RAMBOW

Kohanimeloendid

Ohtliku lasti loendid

Kaupade loendid

Intsidendi tüübid

Laevaloendid

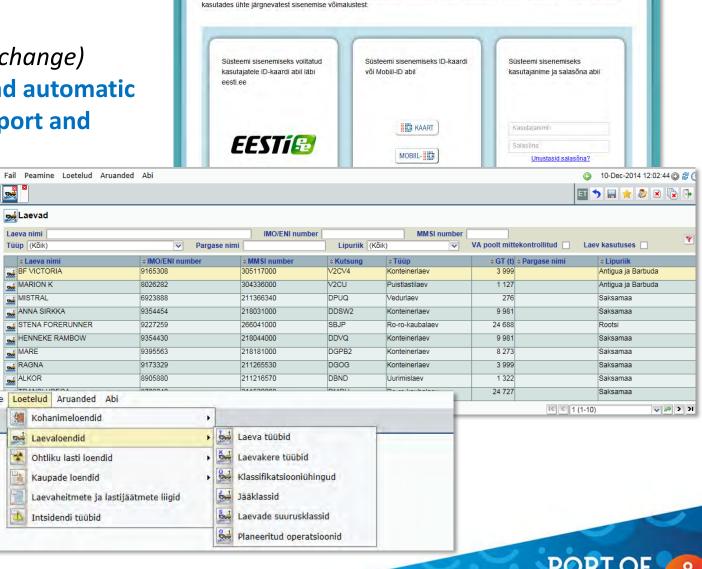
MARION K

MARE

RAGNA

**ALKOR** 

- Harbour Master's Department can carry out necessary EMDE procedures directly via the **Port Management Program FlexPort**
- Electronic data exchange works through web solutions and XML-messages. Also PDF-files are used as an alternatiive
- In use since 2013



Infosüsteem merendusega seotud teadete ja dokumentide koostamiseks ning edastamiseks osapooltele. Süsteemi on võimalik siseneda

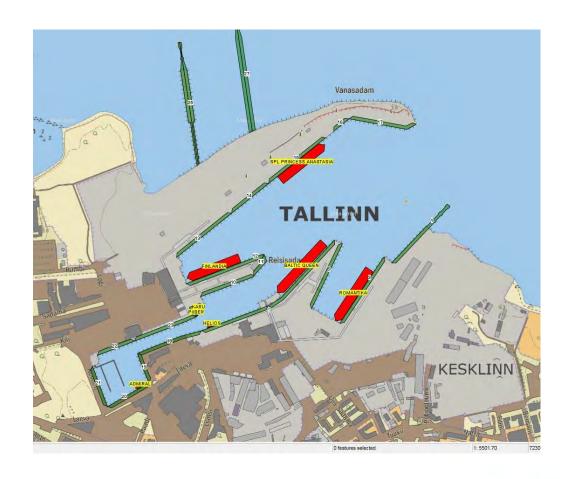
Elektrooniline mereinfosüsteem

### **Port Administration** *Program*

- FlexPort port management program, which is based on enterprise resource planning platform Microsoft Dynamics AX 2009
- Integrates operational data and financial records
- Due to integration of different data it's also possible to display ships' graphic placement in the port and get weather extracts
- In use since 2011

#### Also enables to:

- Register vessel calls and their operations
- Upload relevant documents to every call
- Calculate and issue invoices
- Get reports and statistics
- Integrated with EMDE (Single Window)

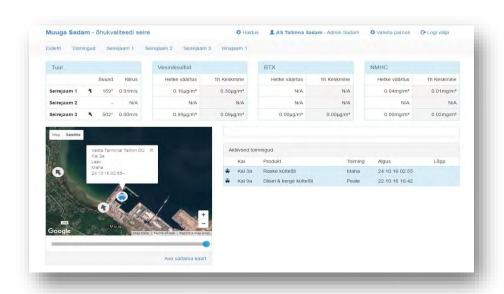




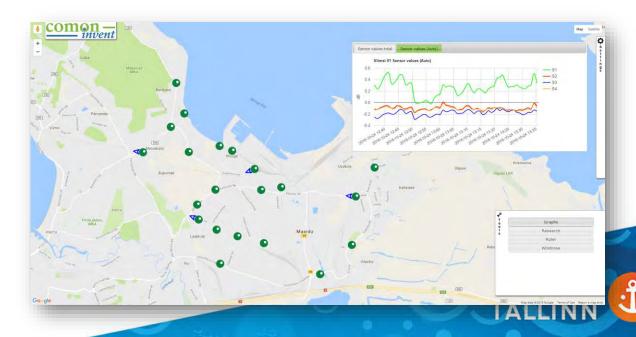
### MAIRIS / e-Nose system

#### Monitoring air quality & detecting anomalies

- Reducing the risk of odour nuisance
- Detecting anomalies in air composition caused by the presence of reactive trace gases
- Getting updated info about the sources of anomalies – 24/7 online data, 1 minute frequency
- A Network of 20 eNoses
- In use since 2016







#### **SMART PORT**

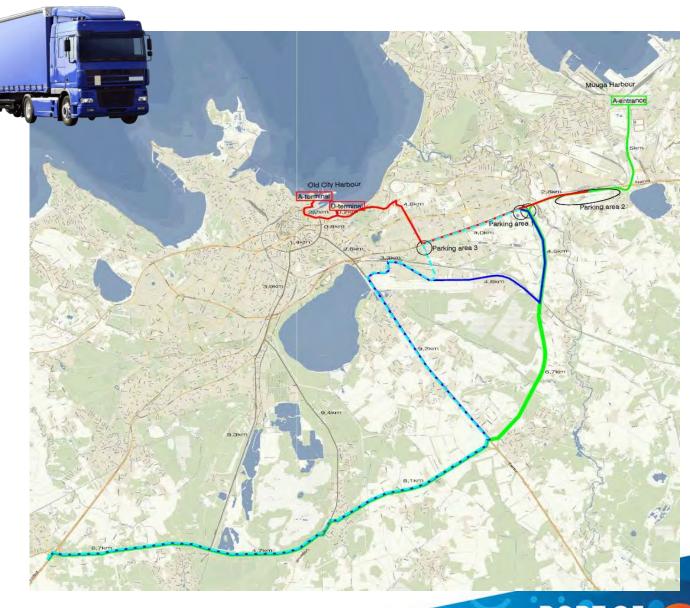
for trucks

Parking lot for trucks at Tallinn border

Feasibility study and preliminary design completed

- Choosing location
- If needed, the acquisition of land
- Virtual queue

Project FinEstSmartMobility





#### **A-entrance automatisation**

**Muuga Harbour** 



- Pre-registered trucks
- Number plate recognition
- Quicker traffic
- Communication with Customs and Tax Board system

The system ready to use – 2017







### **SMART PORT** Application

- A traffic management solution organizing pre check-in, check-in and line management for ports with multiple ferry operators by providing holistic and easy to understand service for passengers with vehicles.
- Improving passenger experience and reducing environmental impact.
- Developed in cooperation with: NORTAL Liansab





- **Tight cooperation with ferry operators** Tallink, Viking Line, Eckerö Line, Moby SPL and with ports of Kristiansand, Helsinki, Stockholm and other neighbouring ports.
- Fully operational since **2018**





#### **Smart** *Port*

#### For ferry operators:

- reduction in waiting time and improvement in travel experience of passengers
- long-term reduction of expenses by automated check-in (i.e. labour costs) or at least no significant increase of those expenses
- reduction or no significant increase in loading time of ferries

## For passengers:



- Clear and easy to use service
  - ✓ in check-in area
  - ✓ on traffic lanes between check-in area and ferry
- Minimized waiting time

#### **Smart** *Port*

#### For port:

- Effective land use
- Save passengers' time, door-to-door travel experience
- Reduction of time needed for loading and unloading of vehicles
- Efficient and flexible use of vehicle check-in points
- Clearer traffic instructions for passengers in the harbour area
- Less cars idling in the harbour area, causing less environmental impact







# Port 4.0 is a Smart Port: Digitalized & Automated

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