



Technology, knowledge and customer service, a formula for increased productivity and higher equipment lifetime





# LIEBHERR Group & Port Equipment



#### **LIEBHERR** – a family business





#### LIEBHERR - Port Equipment

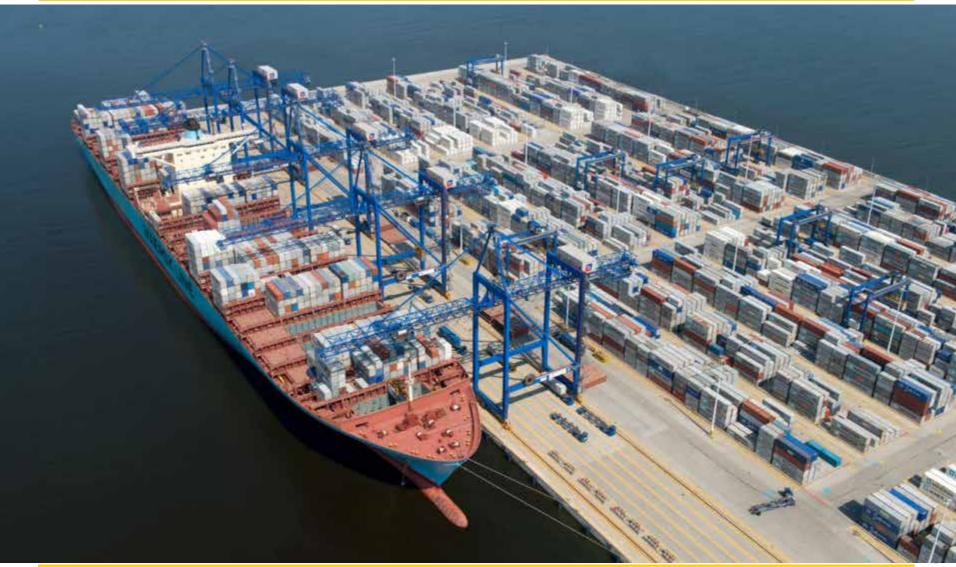






#### LIEBHERR – Port Equipment







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#### LIEBHERR Werk Nenzing - AUSTRIA







#### LIEBHERR Rostock - GERMANY







#### LIEBHERR Killarney - IRLAND









# **Competence Centres**

## with Maritime Hubs



#### **LIEBHERR South Africa**









# LIEBHERR Maritime Cranes

Technology, knowledge and customer service, a formula for increased productivity and higher equipment lifetime

- Boost speed with Pactronic®
- Discover potential with Lidat®

date: 23/01/2015

- Knowledge transfer with LiSIM® Training Solutions





## **Boost speed**

### with Pactronic®

date: 23/01/2015



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#### **BOOST SPEED** – with Pactronic®







#### Practical result - on a LHM 550









# Discover Potential and start Forecasting

with Lidat®

date: 23/01/2015



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#### Discover potential - with Lidat®

date: 23/01/2015





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#### LIDAT® - What is it? How it works?







#### LIDAT® – Webpage

Machine details: 140868



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WebParts mode: View

Start Machines Notifications Restrictions Maintenance Reports Settings



Deployments
Machine management

Find machines

Map overview Sell machines

Transfer machines

Register Liebherr machine

Register non-Liebherr machine

Machine groups

Machine types

Machine pool

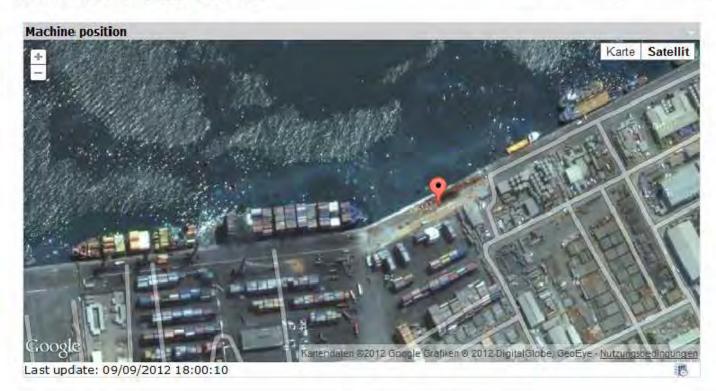
Fleet

Modem management

Software update

Version: 4.5.0

Release Notes



maintenance details

Name

Date

Next due maintenance

06/08/2012



machine maintenance 500 operating hour

Master data

Owner

Ownership type

Manufacturer

Owner

Liebherr

LWN

#### LIDAT® - Real Time Service







#### LIDAT® Benefits - Directors/Managers





date: 23/01/2015

Get online/real time operation reports to optimize operation

Program alerts, ex. Wind speed.

Get detailed reports easy

LIEBHERR

#### LIDAT® Benefits - Technical & maintenance staff



Get **full info** about the crane status and historic

Maintenance scheduling, thought notifications and alerts messages

Get a full **TELESERVICE assitance** by LIEBHERR service
engineer who can log directly on
the crane, diagnostic, and carry
out online troubleshooting





#### LIDAT® - Teleservice by a Liebherr Engineer





Diagnostic

Carry out online trouble shooting

Give a full technical support











#### LIDAT® - Teleservice by a LIEBHERR Engineer

date: 23/01/2015



# Restart work as soon as possible

- à Shorter stand still times
- à Faster support
- à High availability ratio





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## Knowledge transfer

with LiSIM® Training Solutions



#### Advanced training – with Liebherr Simulator®

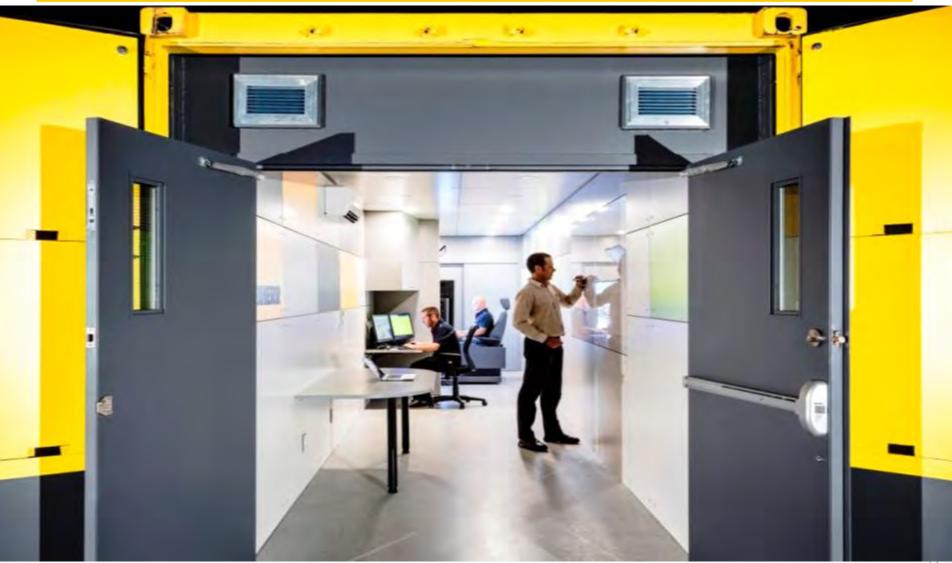






#### Advanced training – with Liebherr Simulator®





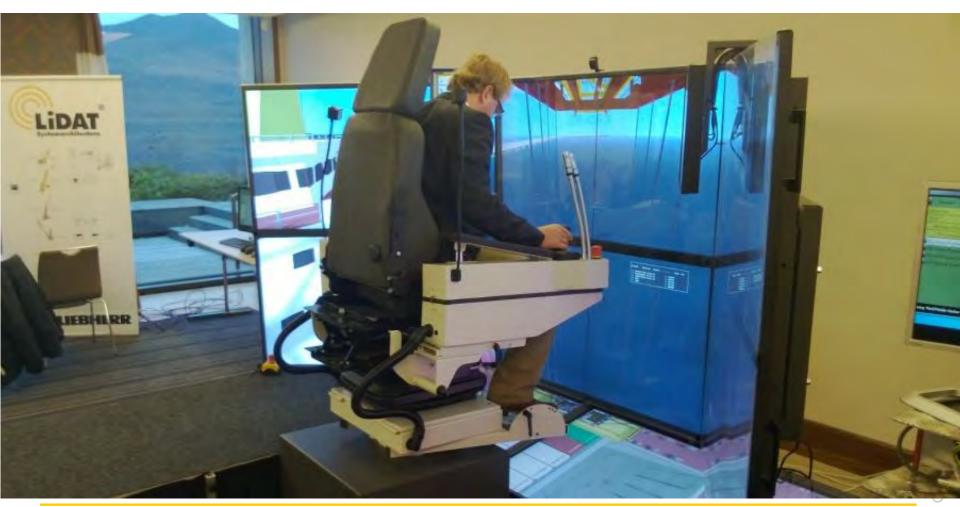


#### LAF training Equipment - Operator

date: 23/01/2015



#### 1 x STS & RTG LiSIM simulator with motion feedback.





#### LAF training Equipment - Operator

date: 23/01/2015



#### 2 x LHM LiSIM simulators



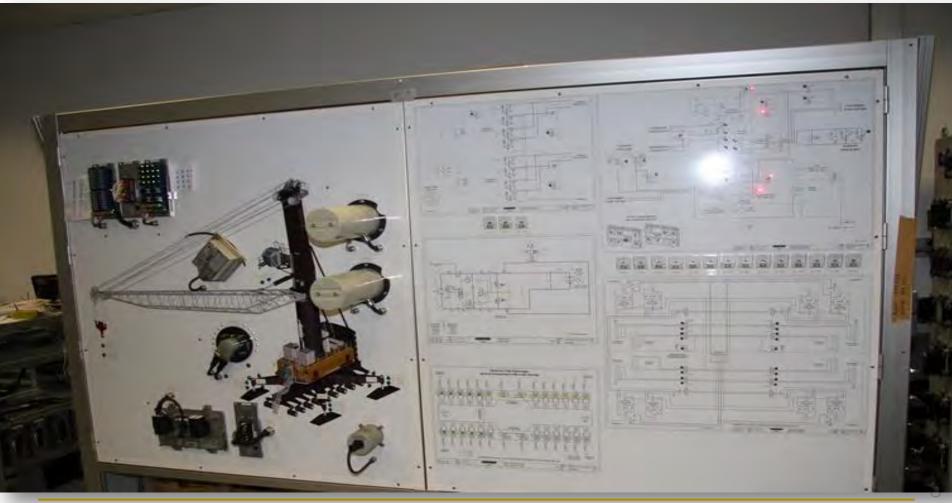


#### LAF training Equipment - Technical

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#### 1 x LHM Technical simulator wall





#### LIEBHERR Africa - Training Portfolio

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# CONCLUSION

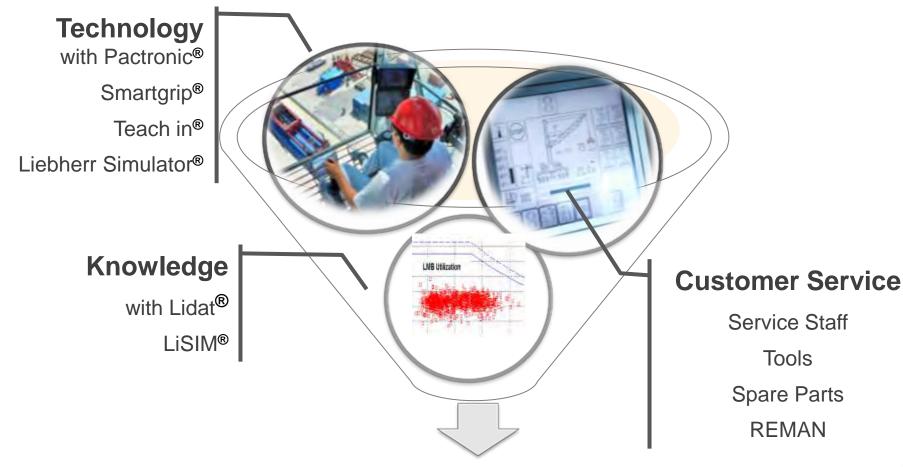
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#### Conclusion





# MORE turnover / LESS downtime LONGER lifetime

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