

# **FEDERATION OF EAST AFRICAN FREIGHT FORWARDERS ASSOCIATIONS**



INTERMODAL AFRICA 2016

*PROFESSIONALISM, A KEY  
TO FUTURE FREIGHT  
FORWARDING IN EAC*

**MR. STEPHEN NGATUNGA  
FEAFFA, 1<sup>ST</sup> VICE PRESIDENT**

**NOVEMBER 2016 - MOMBASA,  
KENYA**

# OUTLINE

- Federation of East African Freight Forwarders Associations (FEAFFA) - Overview
- Freight forwarding in EAC (past, present and future)
- Initiatives deployment
- Approaches and strategies
- Where we are headed

# FEDERATION OF EAST AFRICAN FREIGHT FORWARDERS ASSOCIATIONS



- Regional private sector association for Logistics & Transport with special reference to Customs Agents and Freight Forwarding industry (CFA)
- Secretariat in Nairobi, Kenya
- **Vision:** Professional and competitive Customs clearing & Freight forwarding industry for Trade facilitation
- **Members-** Six National associations from EAC partner states – Burundi, Kenya, Rwanda, Tanzania, Uganda & Zanzibar
- Represents over 2600 firms

# LOOKING BACK

- Industry not well organized
- High transport logistics costs
- Non tariff barriers
- Low profile and poor image
- Poor relationship with public sector
- Excessive government regulation
- Domination by multinational logistics and shipping firms

# KEY INITIATIVES



Training institutionalized in all countries

Strong collaboration with FIATA to offer international courses

Certification and registration of practitioners

Professional code of conduct

Standard trading conditions

Self regulation

# APPROACH – KEY STEPS

- Development of industry standards
- Identification of training needs
- Development of training interventions
- Developing training capacity
- Training delivery
- Establishment of registration system
- Development of a self regulation bill

# KEY STRATEGIES



- Organization of the industry through associations
- Institutional strengthening and self sustainability of the associations
- Strong public private sector partnership
- Strong advocacy



# LOOKING FORWARD



- Sustainable and comprehensive training services
- Strategic partnership with relevant training institutions
- Online access to industry professionals
- Self regulated industry
- Effective dispute resolution system

# FEAFFA SECRETARIAT

## CONTACT OR VISIT US

The crescent Off Parklands Road, Westlands, Nairobi,  
Kenya

P.O. Box 22694-00400, Tom Mboya, Nairobi.

[info@feaffa.com](mailto:info@feaffa.com)

Tel +254 738150673

[www.feaffa.com](http://www.feaffa.com)

**THANK YOU**

Asante