



Consumer Trends driving logistics in East Africa

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Kenya as an example

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Who is Silvester Kututa?

□ Silvester M. Kututa, MSc, FICS

- □ 1966 Born of a port clerk father, started life in rural Kwale
- 1991: BA Economics: Kenyatta University
- 1991-1992 Jubilee Insurance, Maritime Freight Company Ltd, Kenya National Shipping Line Ltd
- □ 1992: Winner-Cory Brothers Shipping Award (UK)-Liner Trades
- □ 1992: London School of Foreign Trade (UK)
- □ 2000: MSc Shipping Management from World Maritime University (Malmo, Sweden)
- 2001: Established the Express Shipping & Logistics EA Ltd group, expanded to Tanzania (Tanga, Dar es Salaam, Mtwara) in 2012
- 2007-2014: Director, Kenya Maritime Authority
- 2008-2013: Board Member, Institute of Chartered Shipbrokers, London
- 2010-2014: Chairman, Institute of Chartered Shipbrokers EA
- 2015-todate: Consultant, Guidepoint NY
- □ Columnist: Business Daily, Kenya
- □ ESL currently (Mombasa, Tanga, Zanzibar, Dar es Salaam, Mtwara)
- Future: Uganda, South Sudan, Rwanda, Burundi, DRC, Cameroon, Mozambique, Madagascar, Djibouti, Somalia, South Africa, West Africa







Summary

□ What is logistics?

Why is it important for logisticians to monitor changes in consumer trends?

PWC's 8 main changes in consumer trends in Africa that influence logistics "It is not the strongest of the species that survives, nor the most intelligent. It is the one that is most adaptable to change"-Charles Darwin







What is "Logistics"?

In **#Somalia**, mobile phone numbers painted on **#goats** for proper identification - it works! scl.io/ufIG9Z1c





Todays logistics require innovative ideas

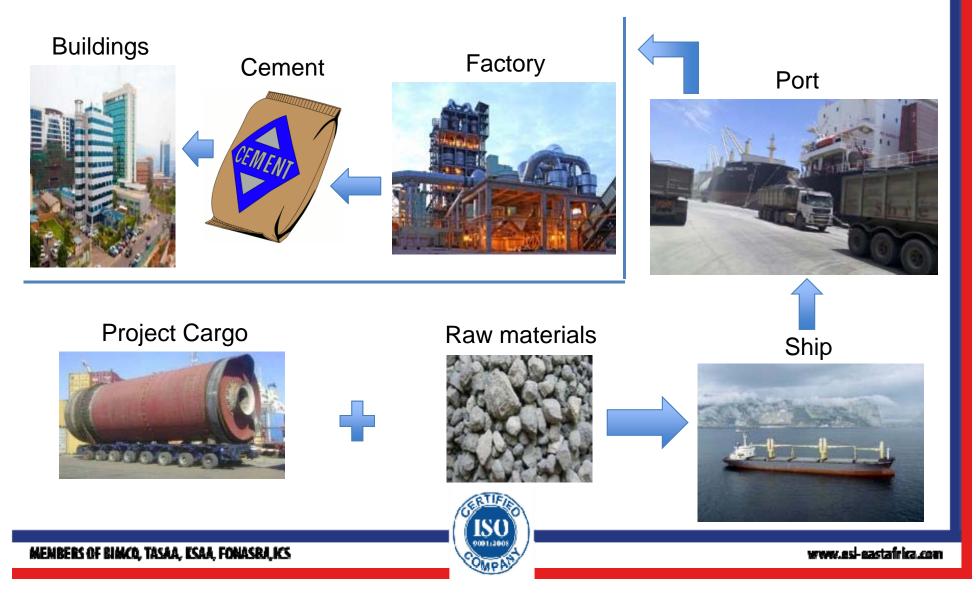


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The Logistics Value







Consumer demand vs. demand for logistics services

□ The economic concept of "derived demand" or "secondary demand"

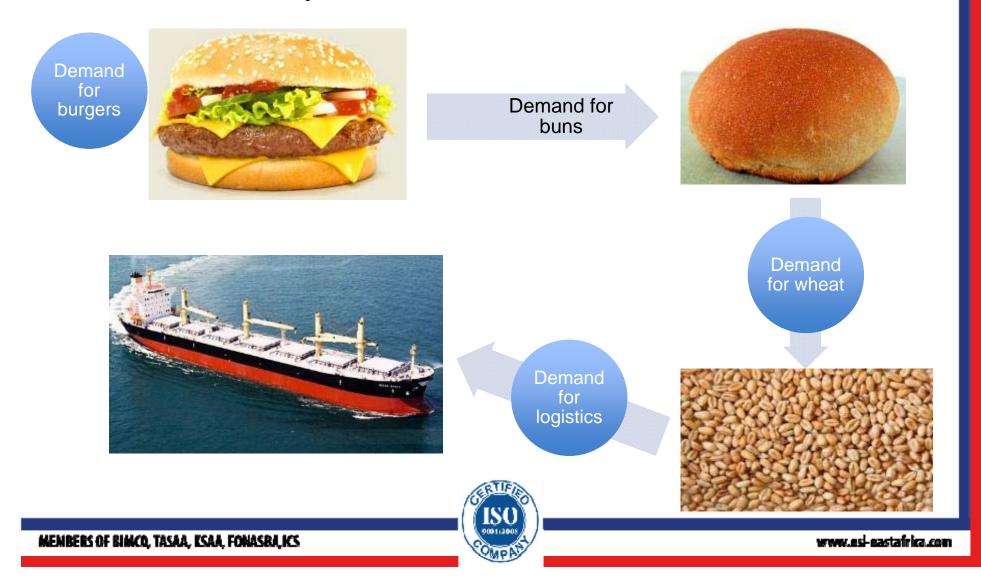
- Demand for logistics services is derived from the demand for consumer (and production) goods
- □ Government policy and spending







Example of derived demand







Change, change....and change!

The only thing that is constant is change.

— Heraclitus



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Change can be....good





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.....and change can be "drastic"



"Trumped"!



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PWC's Top 8 consumer trends 2016

- 1. Growth in income
- 2. Busier, healthier and more informed consumers
- 3. The rise of African Entrepreneurship
- 4. Modernization
- 5. "mobile wallet" and increase in online retailing
- 6. Sophisticated retail sector
- 7. Urbanization
- 8. Import substitution



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ADB: \$2-\$20/day





Growth in income (middle class)









Growth in income (middle class)



Electronics



Plant & equipment



House



Steel Cargoes 9% increase 2014/2015



Cement material (40% increase: 2014:2015:



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Growth in income (middle class)



Supermarkets



House



Clean energy (wind, Solar, Geo)

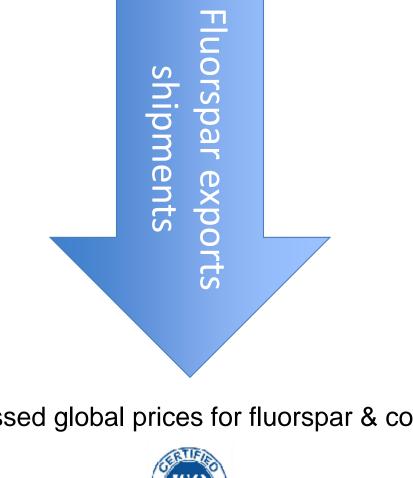


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Consumer trends abroad



Suppressed global prices for fluorspar & copper



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Governments Policy / Expenditure

- □ Imports substitution → coal imports ban in Tanzania→reduced bulk cargo imports
- □ Imports substitution → coal new NPK fertilizer blending factories in Kenya, Uganda, Tanzania→ reduced fertilizer imports?
- Trading blocks → increase in regional trade
 → import reduction in seaboarne trade
 → increase in cabotage (coastal traffic), land transportation (road and rail)



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Summary

Ports and logistics service providers pay greater attention to the consumer trends

□ Consumer demand is the biggest influence to logistics



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