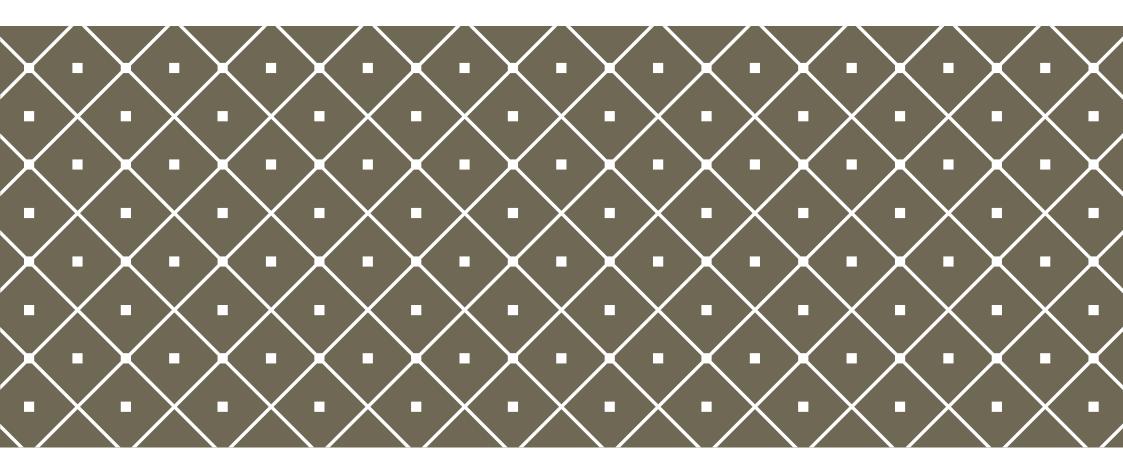


#### PRIVATE SECTOR PLAYERS: LOGISTICS SOLUTIONS FOR EFFICIENT SUPPLY CHAIN MANAGEMENT IN INDONESIA

By Jeffrey Bahar Deputy Chief Executive Officer Spire Research and Consulting



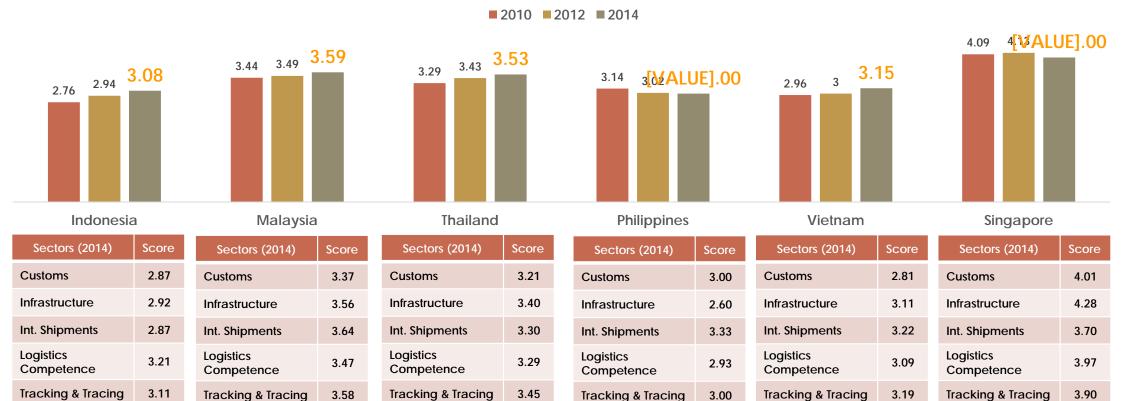


# LOGISTICS MARKET AND PERFORMANCE IN INDONESIA





#### **ASEAN LOGISTICS PERFORMANCE INDEX**



3.96

**Timeliness** 

3.07

**Timeliness** 

3.49

**Timeliness** 

4.25

Source : World Bank

3.53

**Timeliness** 

3.92

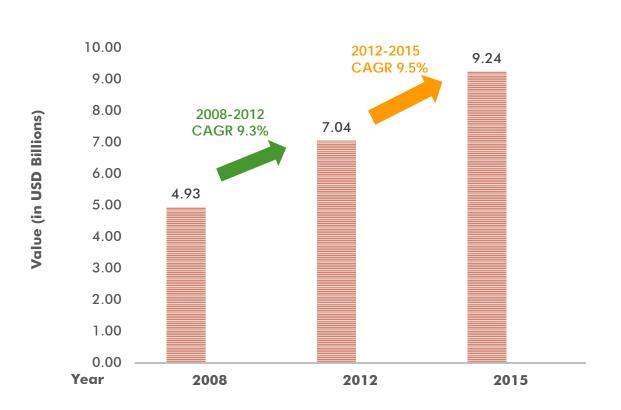
**Timeliness** 

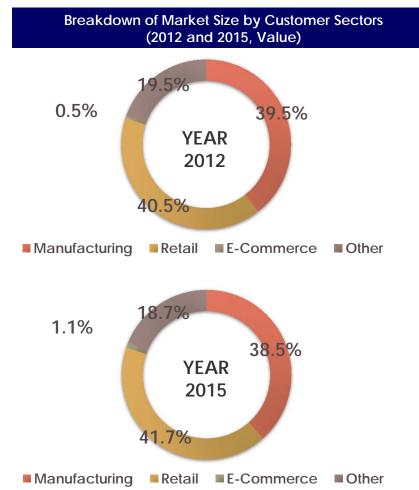
**Timeliness** 

## MARKET SIZE OF 3<sup>RD</sup> PARTY LOGISTICS BUSINESS IN INDONESIA AND THEIR BREAKDOWN BASED ON CUSTOMER SECTORS



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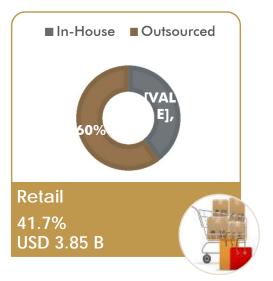


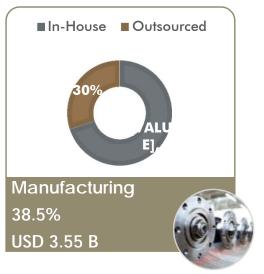


Source: Spire's primary interviews, FICCI.

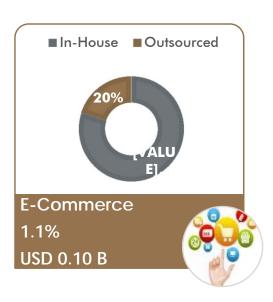
## LOGISTICS SPENDING BASED ON INDUSTRY SECTOR AND THEIR BREAKDOWN BASED ON THE ACTORS (2015)

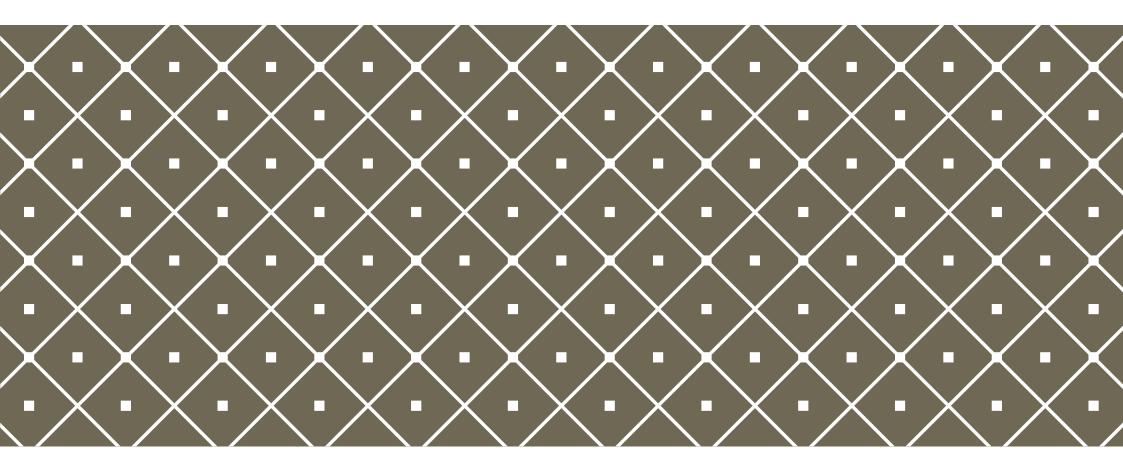












# INDONESIA: THE SIX SECTORS OF LOGISTICS

#### LPI: INFRASTRUCTURE - 6 INDONESIA ECONOMIC CORRIDOR



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- = Sumatra EC
- = Kalimantan EC
- = Bali Nusa Tenggara EC

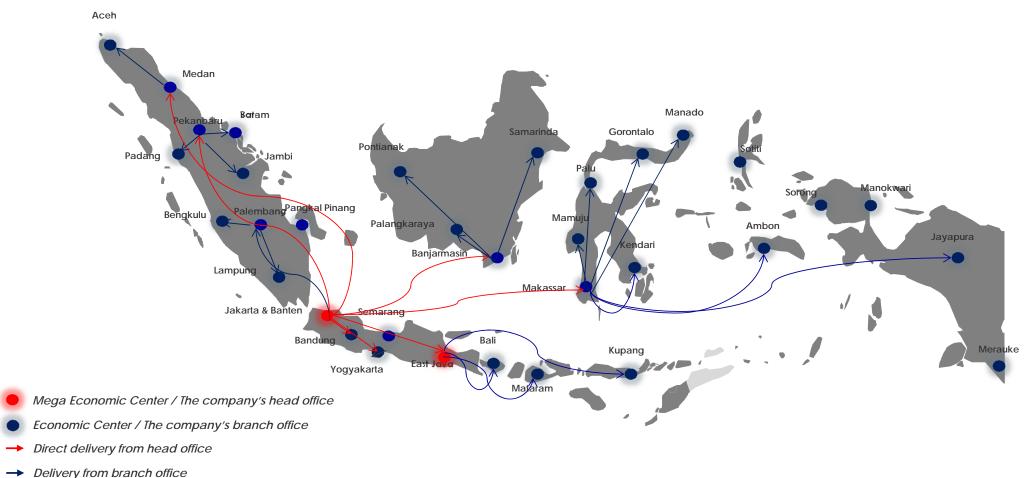
- = Java EC
- = Sulawesi EC
- = Papua Kep. Maluku EC

Sectors	Infrastructure		
Score	2.92		

Source : Master Plan for the Acceleration and Expansion of Economic Development of Indonesia (MP3EI)

## COMPARISON BETWEEN INDONESIA ECONOMIC CENTER IN LOGISTIC PLAN AND LOGISTICS DELIVERY ROUTE OF AN AUTOMOTIVE COMPANY





Source: Master Plan for the Acceleration and Expansion of Economic Development of Indonesia (MP3EI), Spire Primary Research

#### Kadin Siap Dukung Pembiayaan dan Pembangunan Infrastruktur

Infrastruktur penolong di tengah ekonomi yang limbung.

Oleh : Rochimawati



Jalan Tol Mojokerto - Kertosono (Dok. Astra)

25 at 25 456 0 Annut

VIVA.co.id - Kadin Indonesia menilai infrastruktur merupakan kata ku di

tengah kondisi ekonomi nasional yang sedang limbung. Ketersediaan anggaran yang dialokasikan pemerintah maupun yang datang dari investor sudah seharusnya diikuti gerak cepat pembangunan infrastruktur.

January 15, 2015 7:00 pm JST

Indonesian growth plan

### Government to spend \$436B on infrastructure

SADACHIKA WATANABE, Nikkei staff writer



Cars are held up in a traffic jam on a main street in Jakarta on Wednesday while construction of Indonesia' subway is underway on the left.

JAKARTA -- The Indonesian government will soon release a five-year infrastructure improvement plan worth over \$400 billion aimed at stimul economic growth.



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#### Pemerintah pacu pembangunan infrastruktur tingkatkan pertumbuhan

umat, 12 Juni 2015 18:52 WIB | 7.191 Views

Pewarta: Bayu Prasetyo



Wakil Presiden Jusuf Kalla. (ANTARA FOTO/M Agung Rajasa)

Banyak hal, termasuk mempercepat pembangunan infrastruktur, pembangunan ekonomi kami perbaiki, banyak,"

Jakarta (ANTARA News) - Pemerintah Indonesia akan memacu pembangunan infrastruktur untuk meningkatkan pertumbuhan ekonomi Indonesia, kata Wakil Presiden M Jusuf Kalla.

#### LPI: INTERNATIONAL SHIPMENTS



#### **Export Time and Cost**

#### Import Time and Cost

	Port or A	Port or Airport Supply Chain			Land Supply Chain		Port or Airport Supply Chain			Land Supply Chain		
Country	Distance* (km)	Lead Time (days)	Cost** (USD)	Distance (km)	Lead Time (days)	Cost** (USD)	Distance* (km)	Lead Time (days)	Cost** (USD)	Distance (km)	Lead Time (days)	Cost** (USD)
Indonesia	133	3	579	255	2	579	94	4	568	189	5	1,233
Malaysia	512	1	3,000	-	-	-	512	1	3,000	-	-	-
Thailand	25	1	250	-	1	1,000	-	1	500	-	1	2,000
Philippines	-	2	572	-	2	1,000	-	2	630	-	2	1,000
Vietnam	36	1	237	43	1	274	-	1	281	-	1	354
Singapore	30	2	323	-	2	909	-	2	266	-	2	783

<sup>\*</sup>Refer to the distance indicator for port and airport

Sectors	Customs	Int. Shipments		
Score	2.87	2.87		

Source: Logistics Performance Index 2014

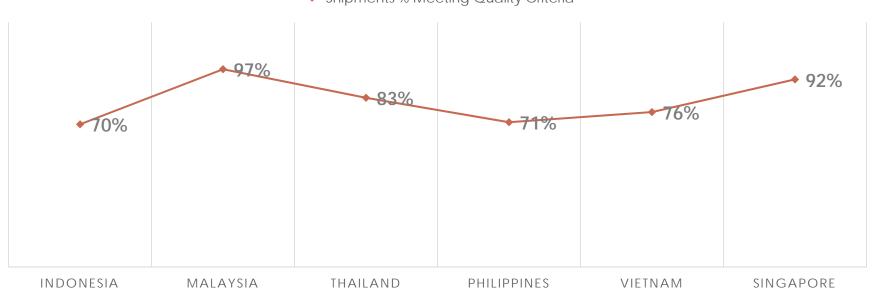
<sup>\*\*</sup>Typical charge for a 40-foot dry container or a semi trailer

#### LPI: LOGISTICS COMPETENCE



#### SHIPMENTS % MEETING QUALITY CRITERIA\*





\*The criteria is the safety of the package being sent and the amount of delivery time

Sectors		Logistics Competence	
Score		3.21	

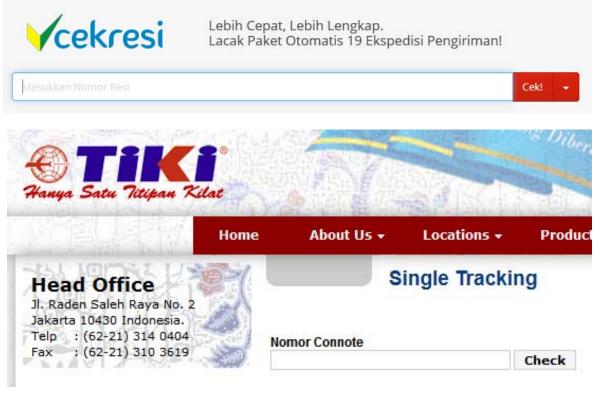
Source: Logistics Performance Index 2014

#### LPI: TRACE AND TRACKING



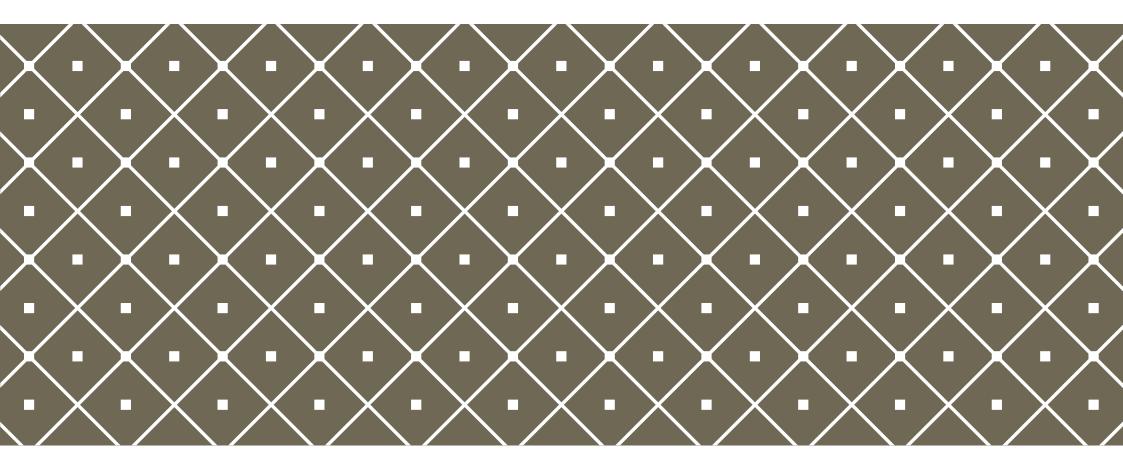


SEARCH



Although the sent package can be checked via website, the data are inputted manually, causing some delay between the actual delivery and the status.

Sectors			Tracking & Tracing	
Score			3.11	



# MET AND UNMET NEEDS FROM INDONESIA LOGISTIC INDUSTRY

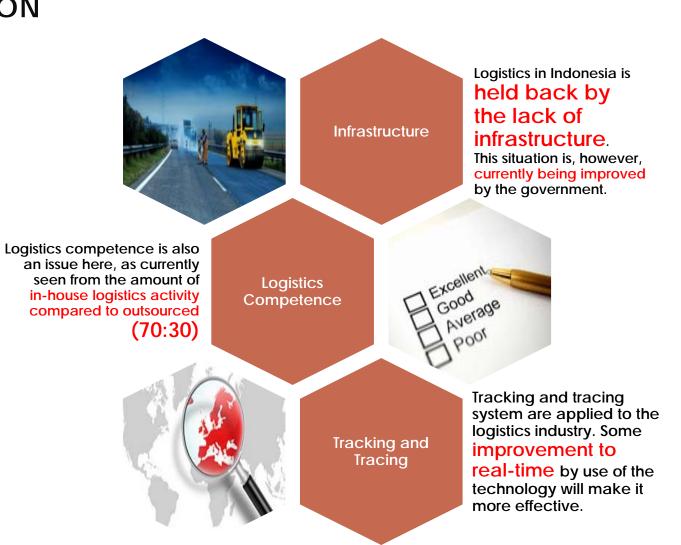
## CLIENT SIDE: CURRENT MET AND UNMET NEEDS FROM SERVICE PROVIDERS



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	Current Met Needs	Current Unmet Needs	Recommended Actions
General	Good working relationships with 3PL providers	Expensive inter-island shipping	Offer discounts for larger shipment volumes
Manufacturing	3PL providers are able to handle documentation requirements for custom clearance, import/export well	<ul> <li>Unclear and varying price rates imposed by different 3PL providers</li> <li>Bad service quality in terms of delays in schedules and lack of communication</li> </ul>	<ul> <li>Provide simple manuals/ schedules for determining prices rates and average industry benchmark to facilitate comparison</li> <li>Real-time delivery tracking service where alerts will be sent via email/ phone call when there is a delay</li> </ul>
Retail	<ul> <li>3PI providers will bear cost for damaged goods</li> <li>3PL providers are well-equipped to handle necessary procedural requirements for import and export</li> </ul>	<ul> <li>Delayed delivery schedules to retail stores due to slow custom clearance</li> <li>Expensive to outsource inventory management</li> <li>Lack of proper cold-chain logistics facilities to keep groceries fresh</li> <li>Warehousing facilities are not equipped with latest inventory management system (IMS) technology</li> </ul>	<ul> <li>Choose local partner with good customs relations</li> <li>Adopt U.S model of charging inventory management fee based on total volume of goods delivered</li> <li>Ensure that trucks are full-equipped with freezers and other cold chain facilities</li> <li>Ensure that warehousing facilities are equipped with latest IMS</li> </ul>
E-commerce	Geographical coverage of 3PL service providers	<ul> <li>Delayed shipping times due to sub- contracting by 3PL providers engaged</li> <li>Damaged valuable/ fragile goods during delivery</li> </ul>	<ul> <li>Minimize delays in delivery schedules by maintaining own fleet rather than subcontracting</li> <li>Offer special packaging service to minimize damage to fragile and valuable items</li> <li>Ensure geographical coverage to whole of ID</li> </ul>

#### **CONCLUSION**





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