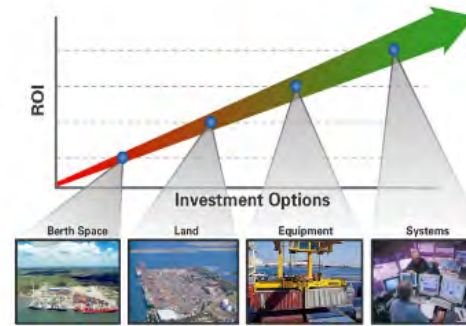


Your surgeon has to be a qualified Medical Doctor  
They should know the latest techniques

Criteria #1  
**Quality**  
& experience

How many surgeries per year does this doctor perform?  
What is their success rate?



Looking into the Future:  
Choosing the Correct  
Technologies  
by Craig Halford



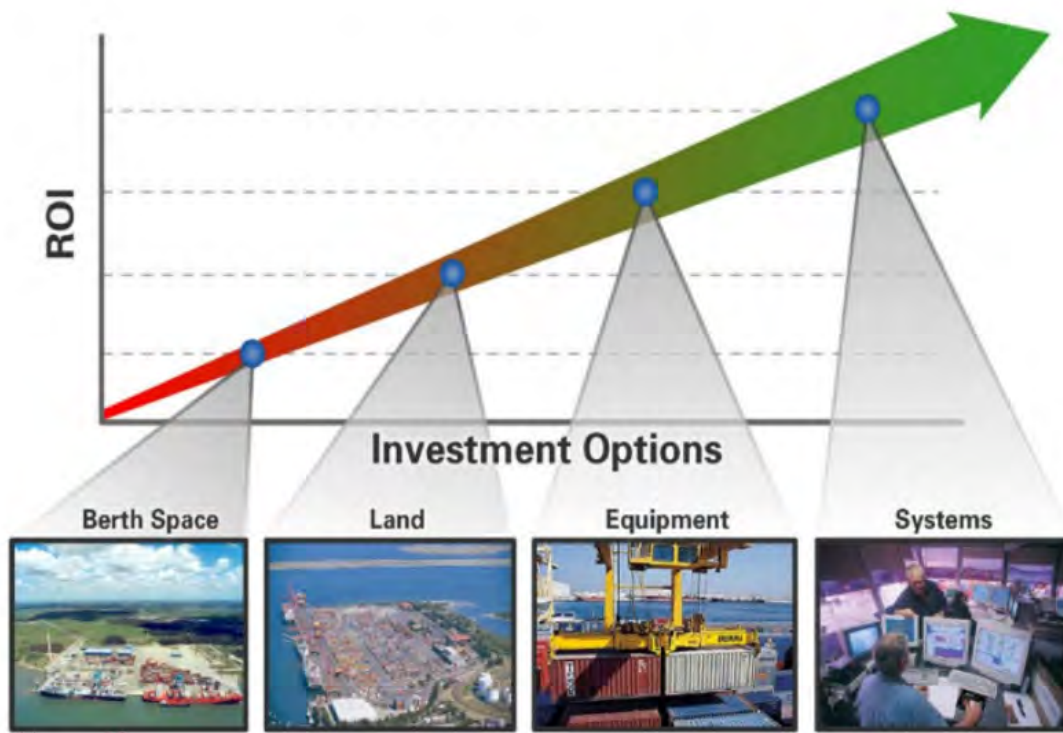
This a critical and expensive procedure!  
Your critical path of ROI will be enhanced if 'Quality' is used!  
Criteria #2  
**Risk**  
& understanding  
What is the short term impact?  
What is the long term impact?

Be willing to pay more for Quality  
When all the Surgeons go to medical school  
Established medical university  
Criteria #3  
**Cost**  
& value  
Surgeon's investment in resources  
Cost of Laser equipment and maintenance  
Laser equipment maintenance cost will drop  
Laser equipment maintenance cost will drop

Navis by the Numbers

- 3** of the top Global Operators use Navis
- 15** average number of Go-Lives each year
- 31** % of Revenue spent on R&D
- 55** countries where Navis has clients
- 280** Total number of terminals running Navis

Thank you..

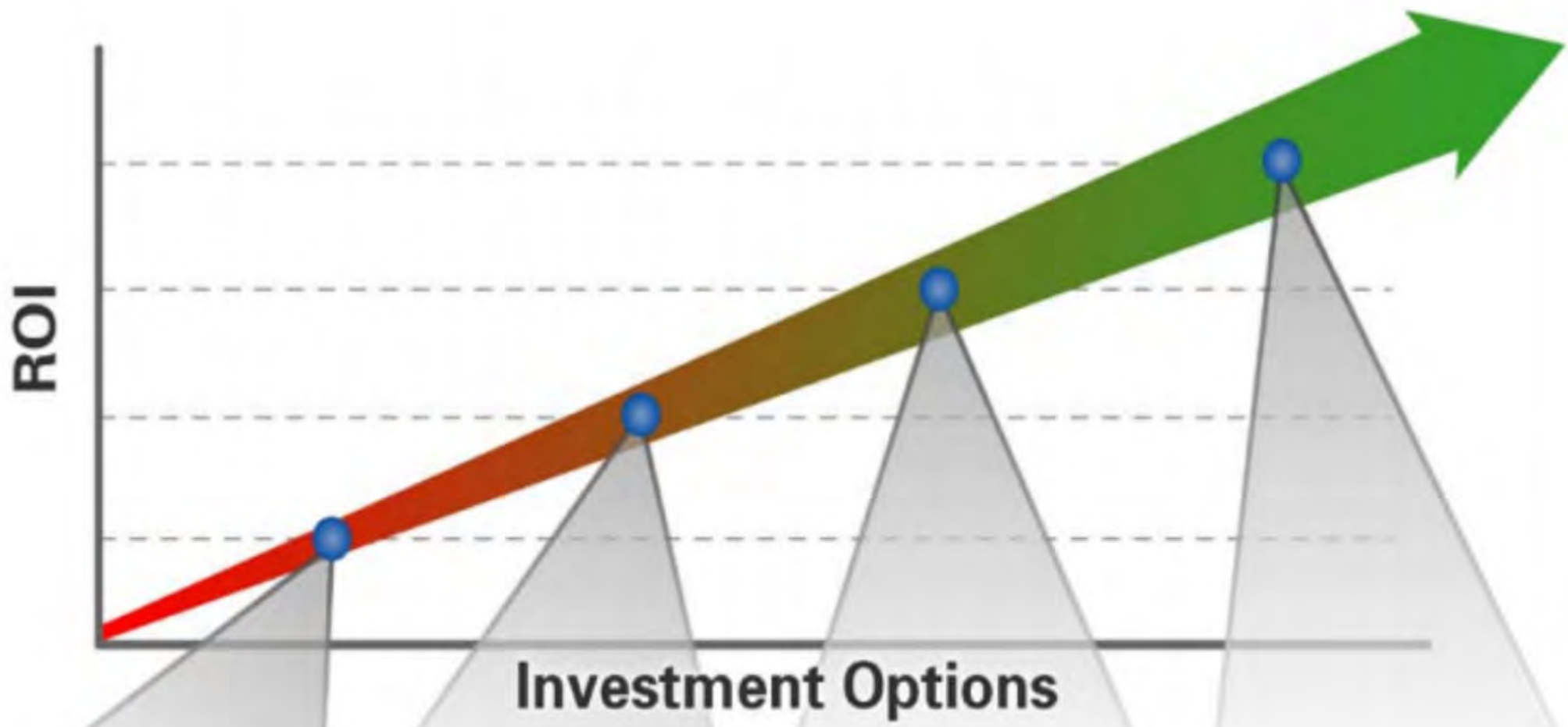


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# Looking into the Future: Choosing the Correct Technologies

by Craig Halford





**Berth Space**



**Land**



**Equipment**

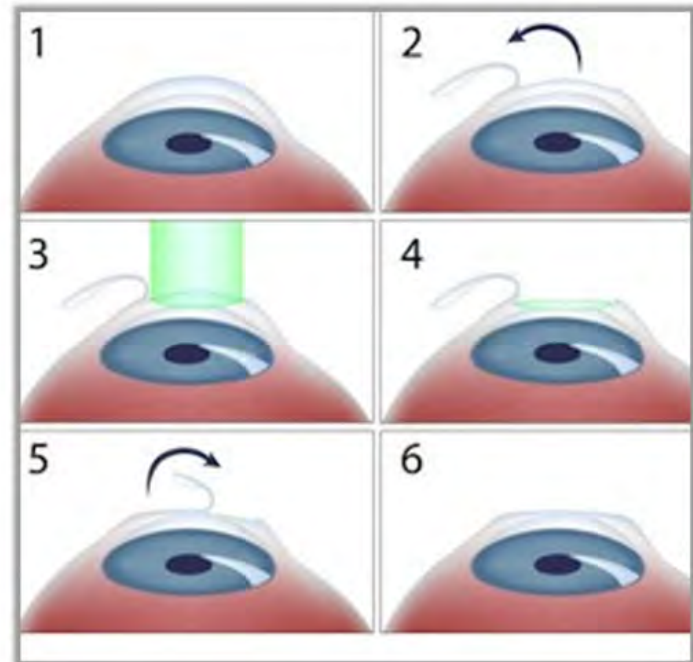
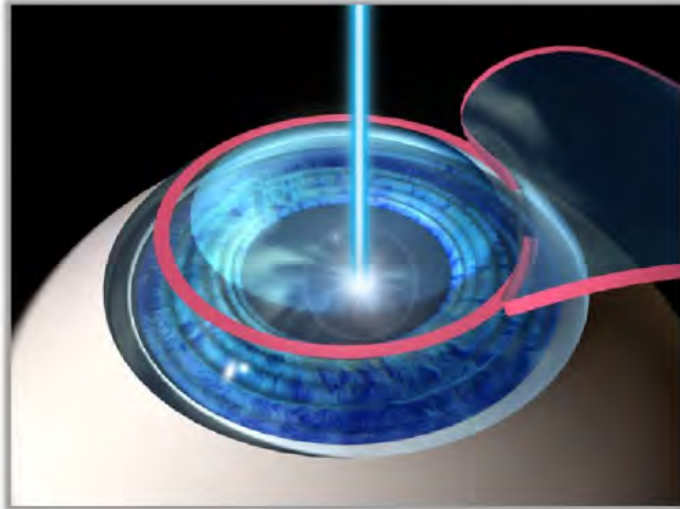


**Systems**



# Laser Eye Surgery

## "Lasik"

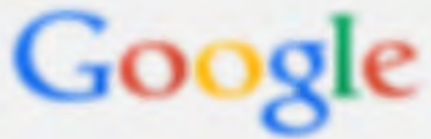


# Google

Tips on choosing laser eye surgery

Google Search

I'm Feeling Lucky



tips on choosing laser eye surgery

Web

Videos

Images

News

Shopping

**Lots of Advice**



About 5,840,000 results (0.47 seconds)

### The Basics of LASIK Eye Surgery | Consumer

[www.consumer.ftc.gov/.../0062-basics-lasik-e...](http://www.consumer.ftc.gov/.../0062-basics-lasik-e...) Federal

Jump to **Finding a Surgeon** - Only ophthalmologists are p

Ask your ophthalmologist or optometrist for a referral to a ...

**LASIK Basics - Understanding Your Eyes - Are You a Good**

### How To Choose a LASIK Surgeon - All About

[www.allaboutvision.com/eye-doctor/lasik-surgeons.htm](http://www.allaboutvision.com/eye-doctor/lasik-surgeons.htm)

Choosing a surgeon for LASIK or PRK is not as difficult as

kinds of surgery. But a bad eye procedure outcome can aff

### Tips for Choosing an Eye Surgeon : Lehr

Your surgeon has to be a qualified Medical Doctor

They should know the latest techniques

Criteria #1

# Quality & experience

How many surgeries per year does this doctor perform?

What is their success rate?

This a critical and expensive procedure!

Your cornea (skin of eye) will be removed (*& hopefully replaced*)

Criteria #2

**Risk**  
& understanding

What is the short term impact?

What is the long term impact?



## Be willing to pay more for Quality

- Where did the Surgeon go to medical School?
  - On-Line University?
  - Established medical university?

### Criteria #3

## Surgery's Investment in resources

- From first appointment to Post-Operation treatment

# Cost

## & value

## Cost of Laser equipment and maintenance

- LASIK surgery was developed in the early 1990's
- Lasers and Surgical Equipment: 1990's? Or more current?



### Considerations:

- A Mission Critical Decision!
- Near-Term and Long-Term Impact
- Plenty of advise out there
- How to filter information and make a sound decision

# from Laser Eye Surgery to Technology Selection

### Criteria

- Choose Experience and
- Understand the Process and the
- Be willing to pay for



What are the qualifications of your TOS developers?

PhD's?

R&D Spend?

How many TOS deployments completed each year?

Criteria #1

# Quality & experience

“Durability” of their client base

Number of developers?

Industry knowledge?

Developing, deploying, maintaining  
TOS systems is hard work

Developing, deploying, maintaining  
TOS systems is hard work

It is a mission critical system

## Criteria #2

# Risk

& understanding

TOS is the heartbeat of the terminal

Long term decision with significant ROI potential  
The decision can be very positive? (or negative!)

## Cost of Development Tools and Maintenance

- Vender using current Technology or 1990's technology?
- What is the vender's R&D spending? How is this funded?

## Criteria #3

# Value

**& cost**

### Dedicated Quality Team

- How is the TOS vender resourced for Quality?
- What QA tools are being used?

### Investment in resources

- Credentials, Education and Experience of Staff.
- Location of Service staff and depth/breadth of knowledge?

How many surgeries per year does this doctor perform?

What is their success rate?



procedure!  
will be removed (& hopefully replaced)

Be willing to pay more for Quality  
• Where did the Surgeon go to medical  
• On-Line University?  
• Established medical university?  
...eria #3

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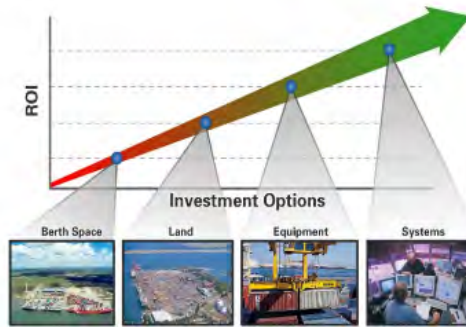
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This a critical and expensive procedure!  
How many times of year will be involved in the procedure?

# Risk & understanding

What is the short term impact?  
What is the long term impact?

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Be willing to pay more for Quality  
- Where did the Surgeon go to medical school?  
- On Line University?  
- Established medical university?

# Cost & value

Cost of Labor equipment and maintenance  
- How many maintenance people are there?  
- How many equipment people are there?  
- How many equipment people are there?

Thank you..