



Contents -

- TT Club, a very brief history
- Where claims come from and why!
- Four things to think about when creating a modern port / terminal
- Questions (if under 20 mins !!!)





Insurance Company / Club specialising in Ports & Terminals, Transport & Logistics Operations

46 years since founded by container operators

Liability & Equipment cover for Port Authorities and Terminal Operators

Run as a Mutual Club

Insure 1,500 Port and Terminal Operations around the world







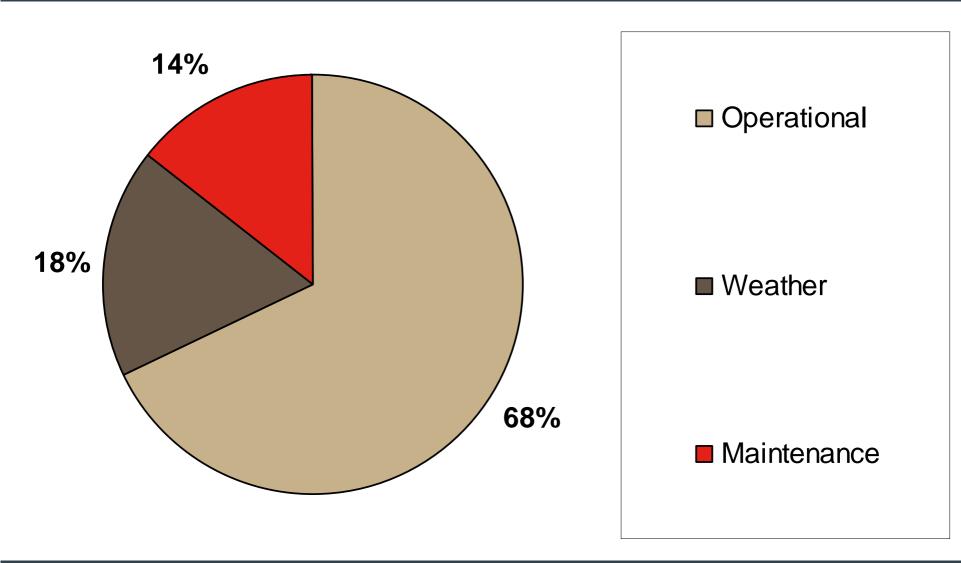


Analysis of the main causes of claims

- Includes 7 years data
- Analysis of all TT Club claims over 9,500
- Over US\$400m in claims (working layer)
- Includes all types of claims
 - Bodily injury
 - Liability
 - Property







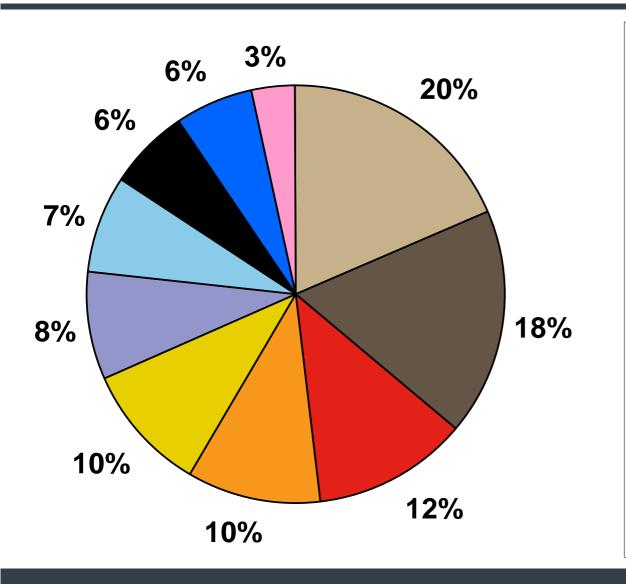


Operational issues





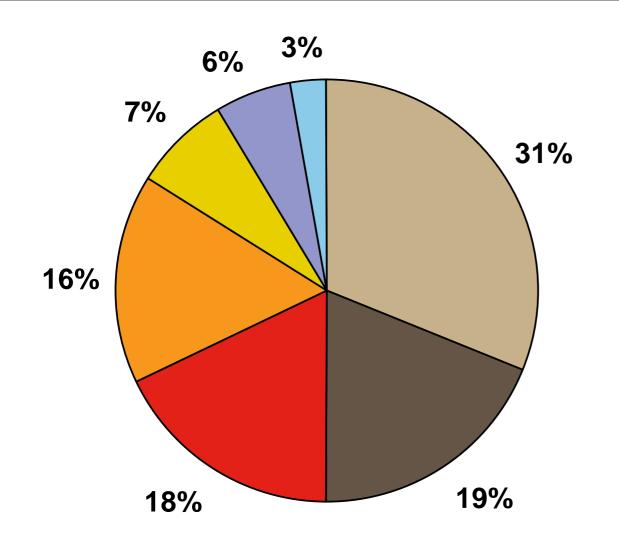
Operational Claims



- Lift Truck
- Wharf Crane
- Systems & Processes
- Yard crane
- Truck/ Vehicle
- Straddle
- Ship in Port
- Theft
- Single Person Incident
- Other

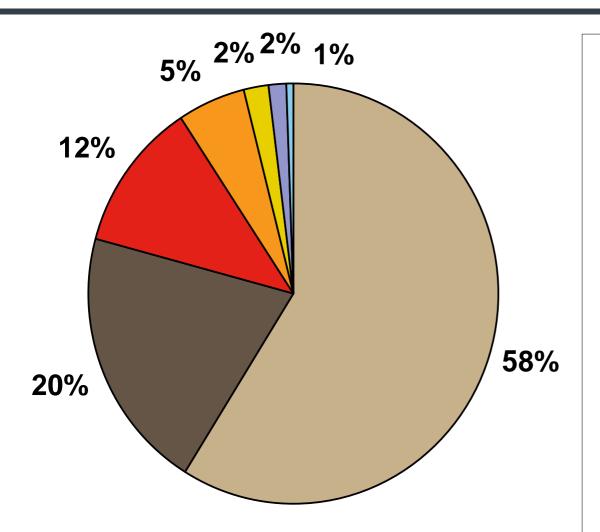






- Boom to ship collision
- Stack collisions
- Weight / twistlock / cell guide issues
- Other collisions
- Other spreader / hoist issues
- Twin twenty issue
- Other

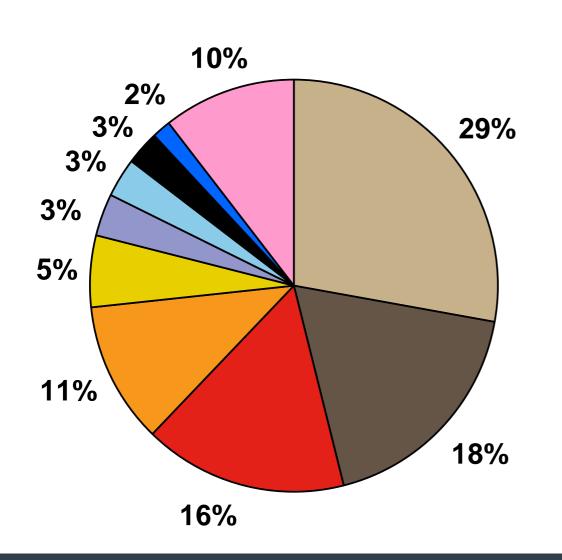




- Member's premises
- False paperwork
- In transit contractor
- Contractor's premises
- □ In transit member
- Stocktaking loss
- Other



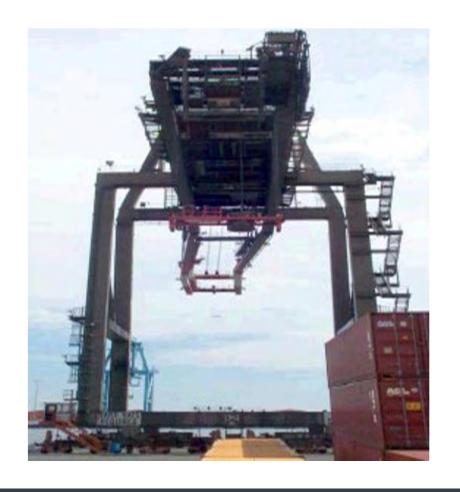




- Bad handling
- Refrigerated cargo
- Bad stowage
- Customs
- Contamination
- Clerical error
- Bulk weight errors
- Contractual
- Misdirection
- Other



31% of Quay Crane Damage

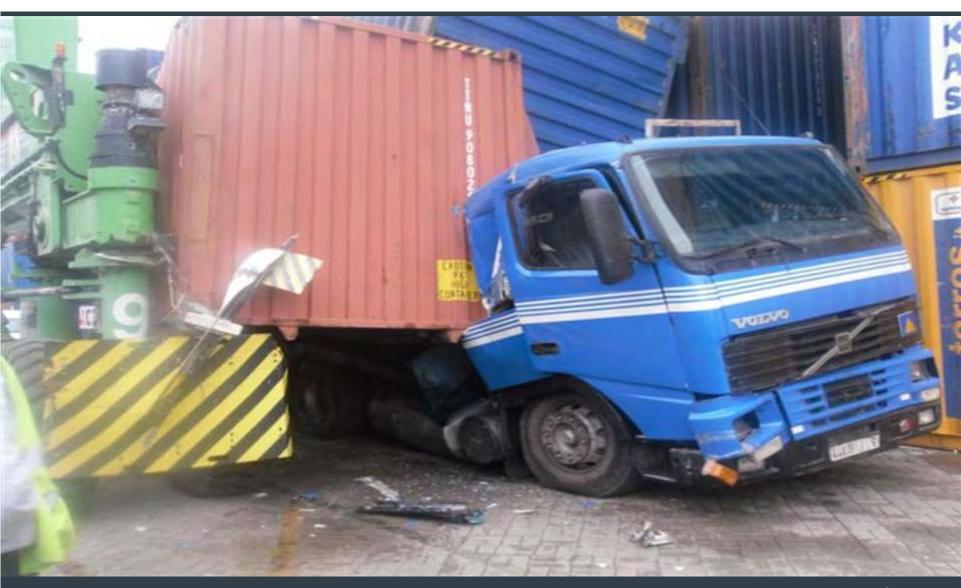




257 incidents in the last 7 years









SNAG Loads & Incorrect Weight Declaration





Twist Locks – SATL & FATL







Refer to TT Club Supply Chain Security booklet

www.ttclub.com

- Employee fraud
- Fence issues
- Brute force crime
- Clever theft (electronic fraud)





Four most common phrases in an accident report

- 1. stupid mistake
- 2. freak accident
- 3. just bad luck
- 4. one in a million......

but...what have you learned from it?







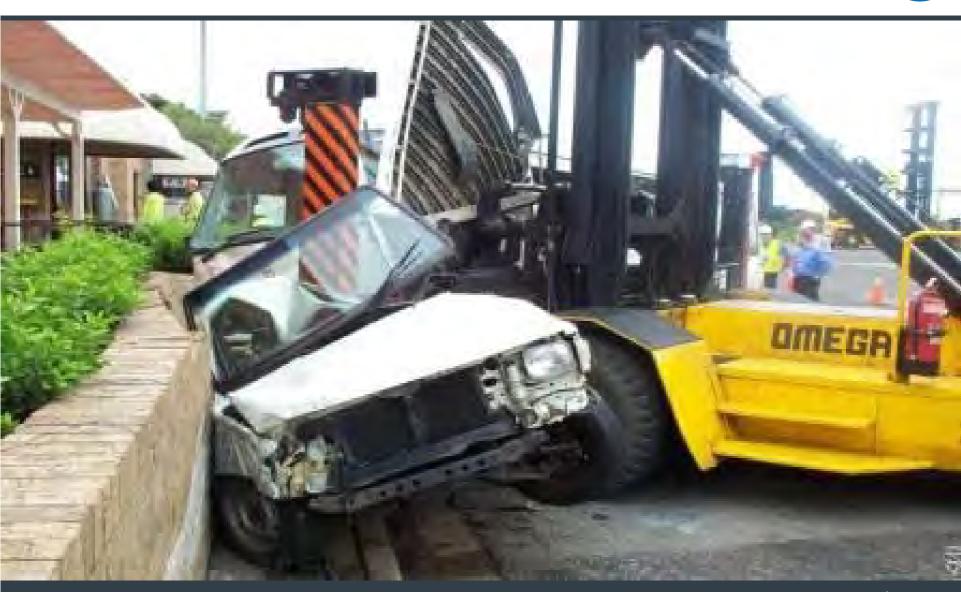


Understand your surroundings -





People in the wrong place –



Do you know what is in your terminal?

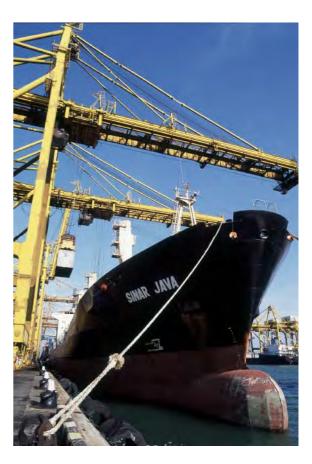




- Few Accidents are unpreventable
- Good Risk Management is not only the HSSE Managers Job
- Is safety a priority?
- 82% claims human error









Thank you Any questions?

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