

Where do accidents & claims come from?

are modern ports less risky?

*Julien Horn – FCII
Doha – Qatar, May 2015*

Contents –

- TT Club, a very brief history
- Where claims come from and why!
- Four things to think about when creating a modern port / terminal
- Questions (if under 20 mins !!!)



Insurance Company / Club specialising in Ports & Terminals,
Transport & Logistics Operations

46 years since founded by container operators

Liability & Equipment cover for Port Authorities and Terminal Operators

Run as a Mutual Club

Insure 1,500 Port and Terminal Operations around the world



DP WORLD

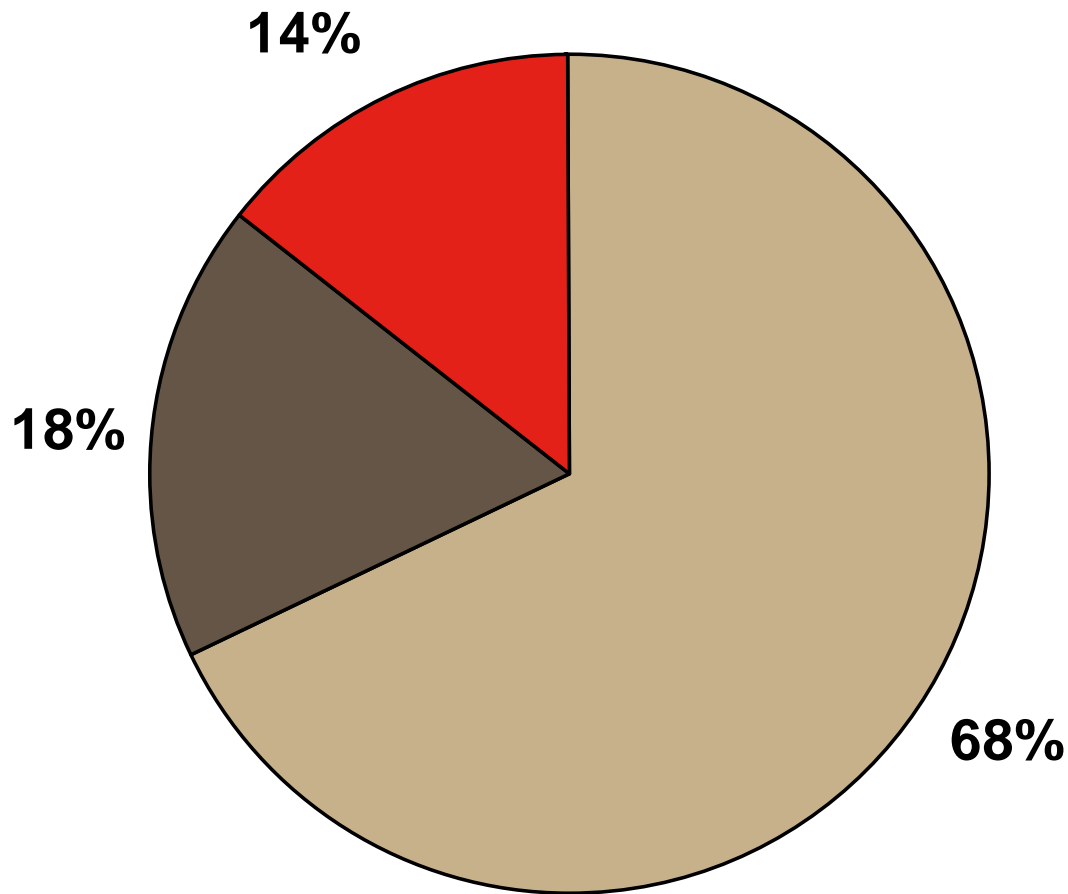


Gulftainer Company Limited



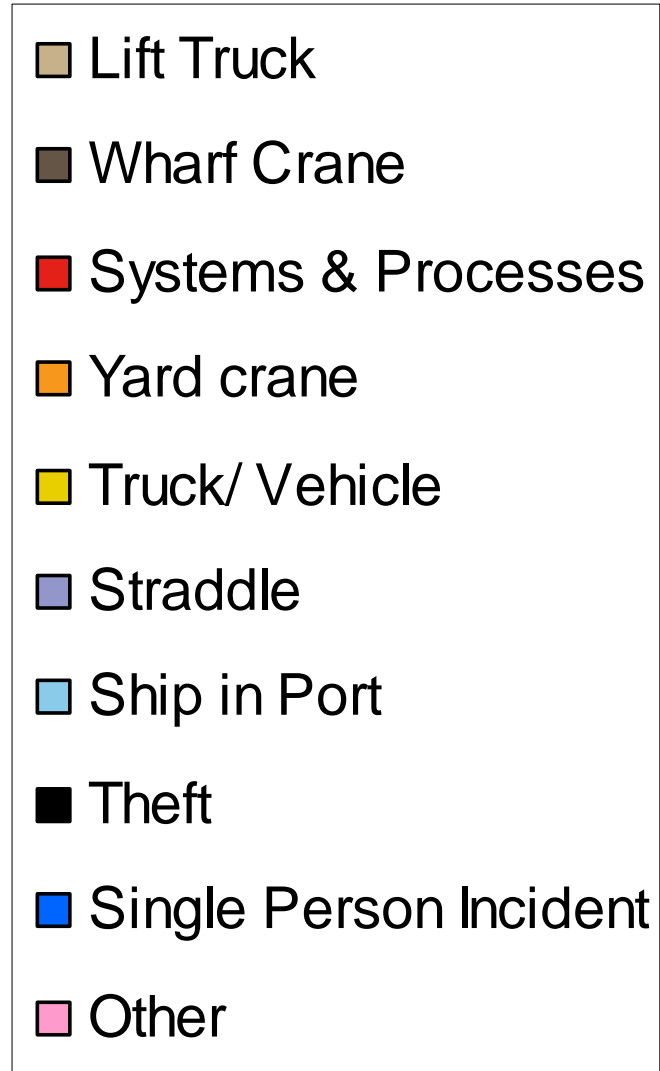
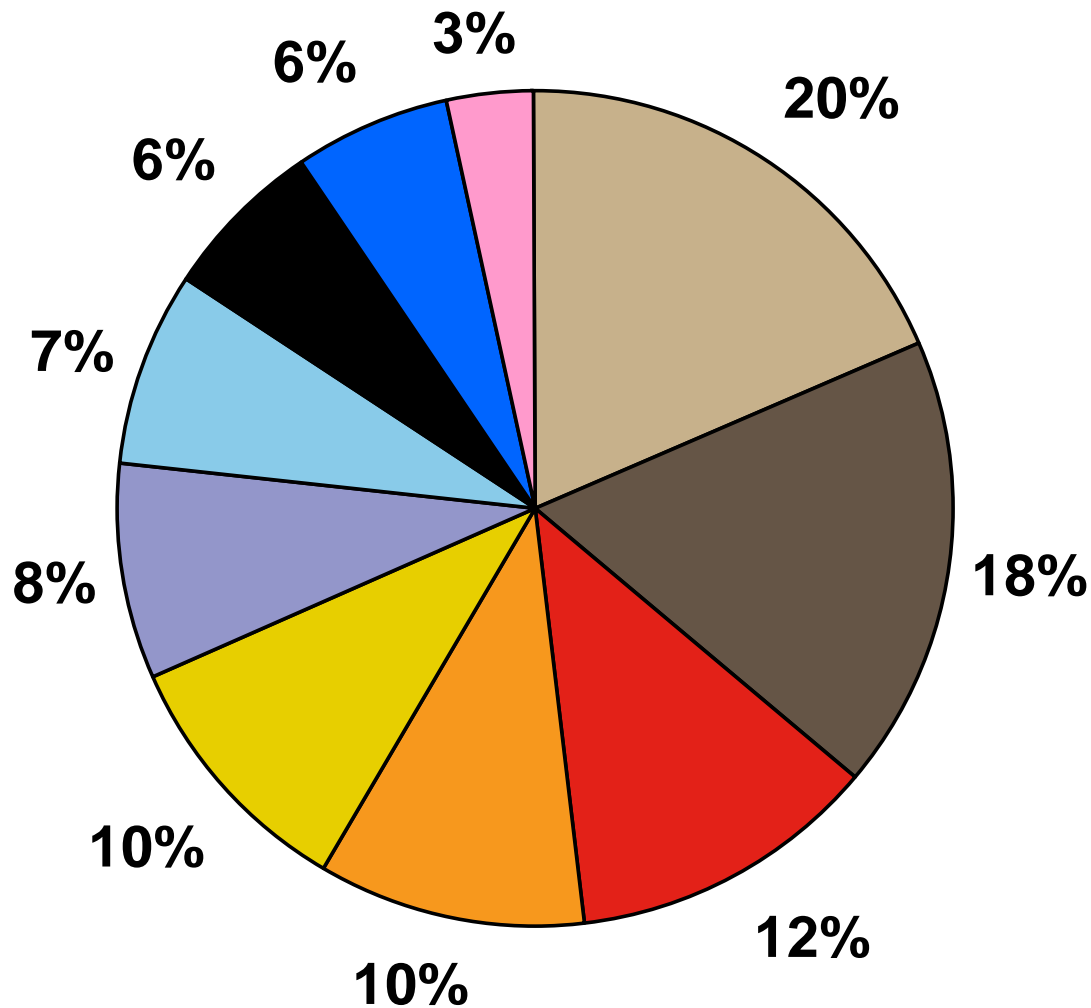
Analysis of the main causes of claims

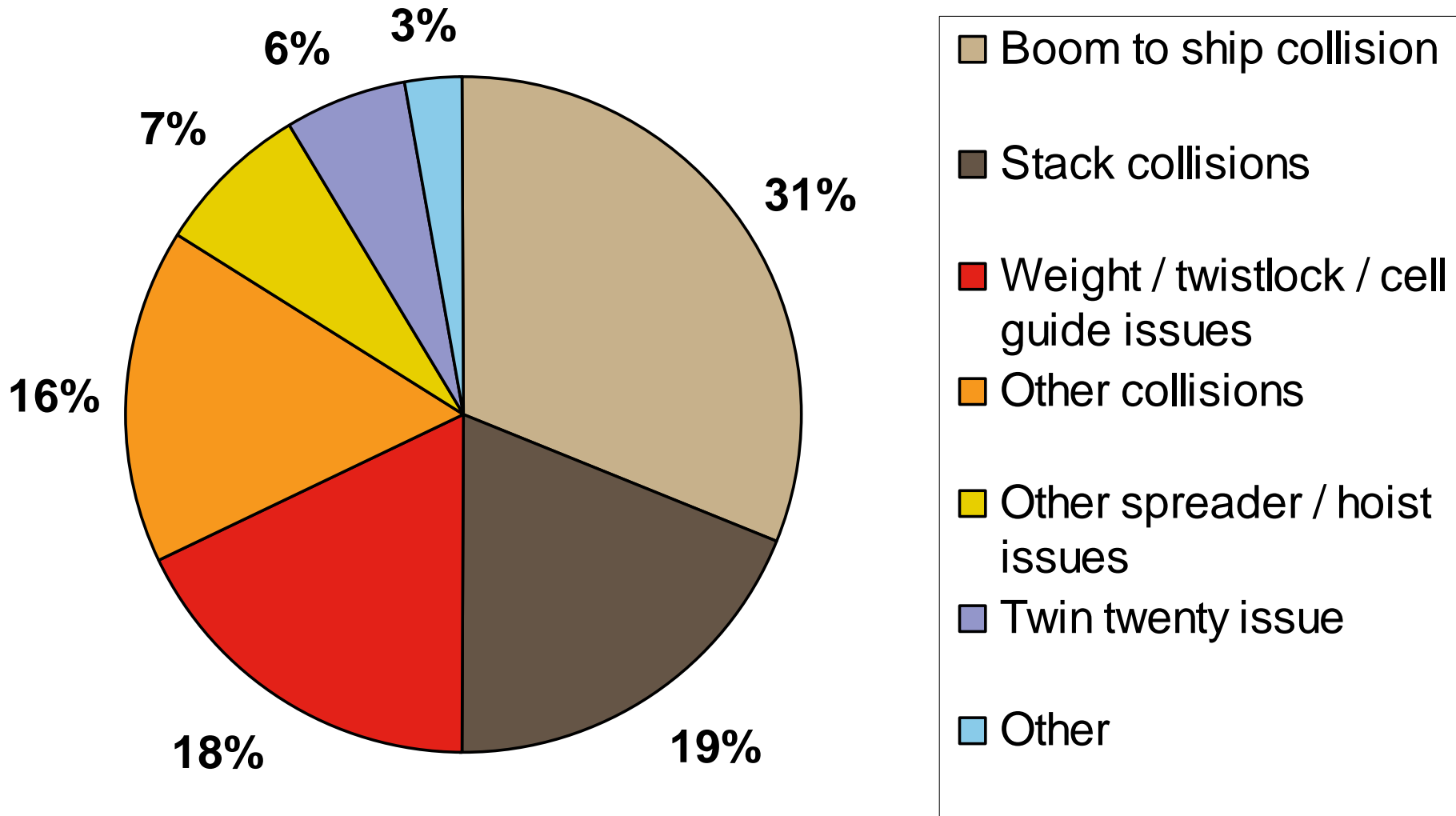
- Includes 7 years data
- Analysis of all TT Club claims – over 9,500
- Over US\$400m in claims (working layer)
- Includes all types of claims
 - Bodily injury
 - Liability
 - Property

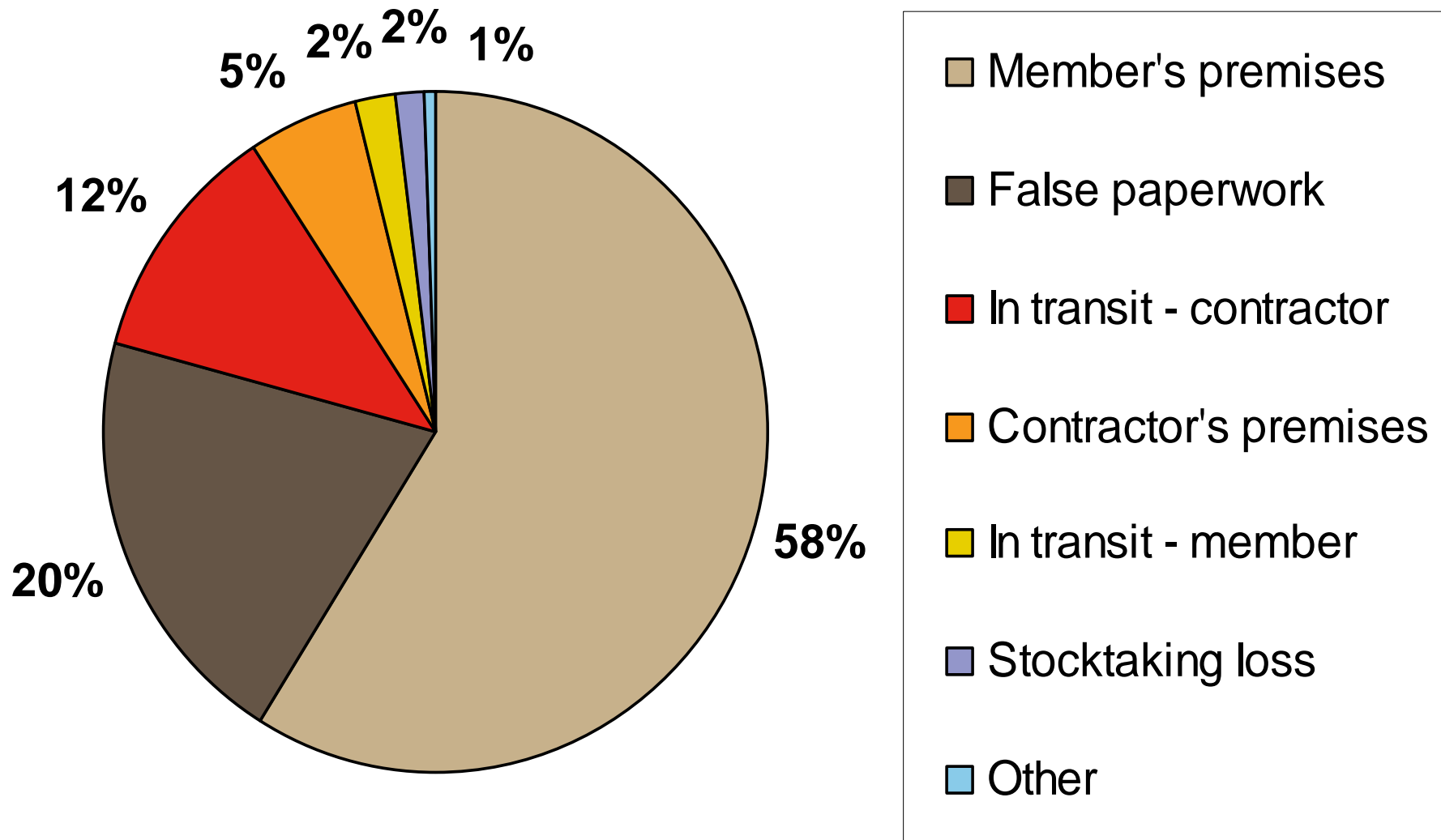


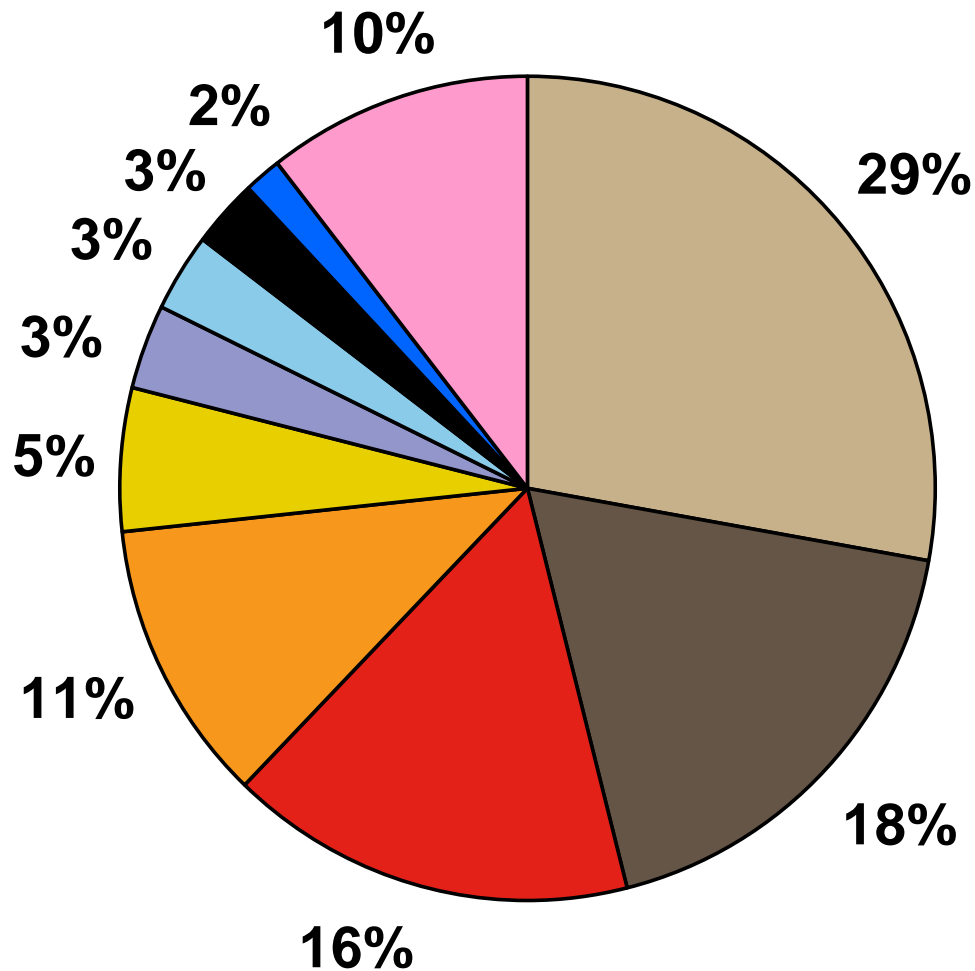
Operational issues


















-  Bad handling
-  Refrigerated cargo
-  Bad stowage
-  Customs
-  Contamination
-  Clerical error
-  Bulk weight errors
-  Contractual
-  Misdirection
-  Other

31% of Quay Crane Damage



257 incidents in the last 7 years









- Employee fraud
- Fence issues
- Brute force crime
- Clever theft (electronic fraud)



Refer to TT Club Supply Chain Security booklet

www.ttclub.com

1. stupid mistake
2. freak accident
3. just bad luck
4. one in a million.....

**but...what have
you learned
from it?**

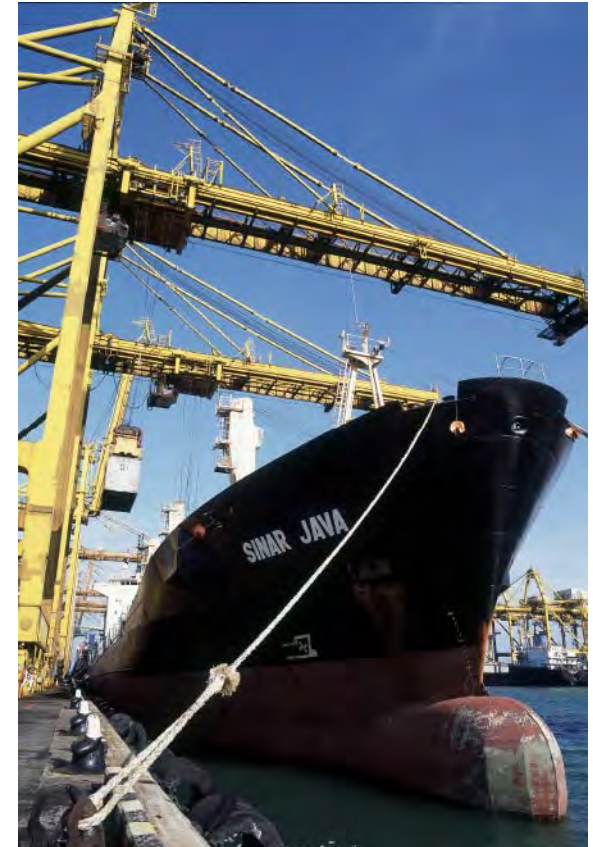








- Few Accidents are unpreventable
- Good Risk Management is not only the HSSE Managers Job
- Is safety a priority?
- 82% claims human error



Thank you
Any questions?

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