

# WEBINAR



## Global Ports CEO's Forum: Defining and Implementing the New Normal for Ports

### PANELISTS



**Captain K. Subramaniam**  
General Manager  
Port Klang Authority  
Malaysia



**Santiago Garcia Milà**  
President IAPH  
and  
Deputy General Manager  
Port of Barcelona  
Spain



**Ian James**  
Chief Operating Officer  
Yilport  
Turkey



**Mitja Dujc**  
Sales and Marketing Director  
Port of Koper  
Slovenia

### MODERATOR



**Antonie Versluis**  
Senior Advisor Maritime Sector  
Roland Berger  
Malaysia

Join our esteemed panelists as we discuss strategic directions implemented by ports in a challenging environment to improve maritime transport movements and the economy.

**Join us on**  
**Thursday 30 April**  
**5pm - 6pm** HKG  
7pm - 8pm SYD  
1pm - 2pm DXB  
11am - 12pm FRA  
10am - 11am BST

follow us:



## CAPTAIN K. SUBRAMANIAM

General Manager  
Port Klang Authority  
Malaysia



## Gateways of Malaysia



## Movement Control Orders (MCO) Phases



## 7 Areas of Enhance Movement Control Orders (EMCO)

- 1<sup>st</sup> Simpang Renggam, Johor
- 2<sup>nd</sup> Hulu Langat, Selangor
- 3<sup>rd</sup> Menara City One, KL
- 4<sup>th</sup> Malayan Mansion & Selangor Mansion, KL
- 5<sup>th</sup> Masjid India, KL
- 6<sup>th</sup> Pusat Bandar Utara & Pasar Borong KL
- 7<sup>th</sup> Selayang Baru, Selangor

## 1<sup>st</sup> case in Malaysia

3 Chinese Tourist  
(who had entered Malaysia via Johor from Singapore on Jan 23)



## Ports & Logistics Essential Services

- Ports in Malaysia are Fully Operational During COVID-19
- Only Movement of Essential Goods Allowed
- Movement Non-Essential Goods – during exemption period
- Cruise Ship Operations Temporarily Suspended

## COVID-19 Statistics until Today



**MALAYSIA** 29 APRIL 2020

TOTAL CASES	DEATH	RECOVERED	NEW CASES
5,945	100	4,087	94
	1.68%	68.8%	1.58%



[www.pka.gov.my](http://www.pka.gov.my)



[/pkamalaysia](https://www.instagram.com/pkamalaysia)

#stayathome #kitajagakita #staysafe



# CONDITIONS IMPOSED FOR PORTS TO OPERATE



## PRE COVID 19

- **Access Checkpoint for Security Purposes**



- **Attire / Gear**

- Office Attire, Uniform, Safety Shoes/Helmet



- **Close Contact**

- Group Movement



## POST COVID 19



- **Inclusive Temperature Screening**



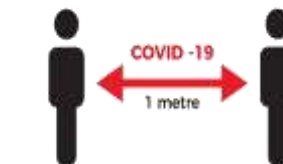
- **Face Mask & Hand Sanitizer**



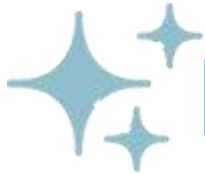
- **Social Distancing**

- **Smart Solutions**

- Smart Wearables
- Electronic Bracelet



# COMMUNICATION AND INTERACTION



## PRE COVID 19

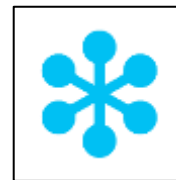
- One to One Interactions
- Group Discussion / Meetings
- Forum / Seminar / Conference
- Training



## POST COVID 19

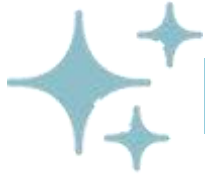


- Video Call / Phone Call / Whatsapp
- Skype / Zoom / Microsoft Teams / Google Duo
- Webinar
- Online Training – Self Study





# PORT & LOGISTICS OPERATIONS



## PRE COVID 19

- Counter Service
  - Manual Declaration for Customs & OGA's
- Payment By Cash/Cheque
- Registration of Companies to Operate in Port
  - Manual Documentation Verification
- Licensing Permits
  - Manual Submission



## POST COVID 19



**EFT Payment**

Electronic Funds Transfer



- Online Declaration Via E-Platform
- Online Payment/EFT
- Online Registration and Verification
- Online Licensing



# CHANGE MANAGEMENT (new work environment)

## THE NEW NORMAL POST COVID-19

• Remote Working

• Virtual Meetings /  
Discussions

• Connected Online

• Digital Database

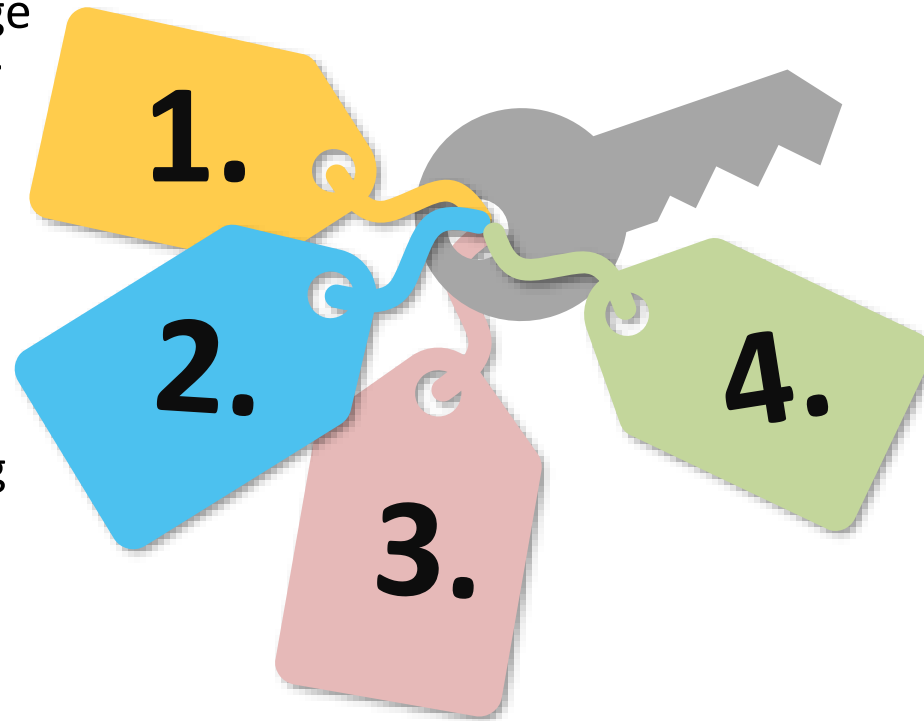
• Swift Decisions due to  
Availability of Information  
Anytime, Anywhere

# THE FUTURE NORMAL

## Work Culture and Mindset

### - Adapting to Change

- Driven by clear management policies
- Define outputs
- Work Order



Enhancing Skill Training  
in ICT

Stay Safe and  
Healthy

Transforming Manual Work Order  
to Digitalization Through Innovation



THANK YOU



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